

# OMBUD

## Student Liaison

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jalc.edu/student-liaison

**What is the ombud?** The ombud is a first-stop for students seeking guidance, information, and insight about conflicts, complaints, or concerns. As a trusted advisor the ombud is:



**CONFIDENTIAL.** The ombud protects the identity of all parties and information they share. The only exception is an imminent risk of serious harm.



**IMPARTIAL.** The ombud does not take sides and instead works to develop options to address or surface issues that support empowerment and fair process — for those seeking assistance and for the College.



**INFORMAL.** Visiting the ombud does not initiate a formal investigation and speaking with the ombud is always off-the-record.



**INDEPENDENT.** The ombud does not represent students, employees, or management. The ombud reports issue trends in anonymous aggregated form to College senior leaders.

**What other resources are available for students?** These tools are available on the Student Liaison webpage (scan QR code above):



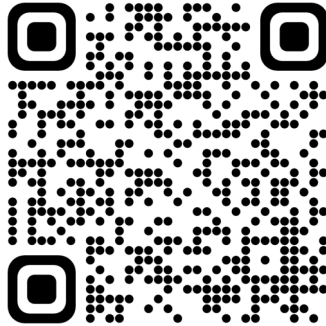
**STUDENT CONCERN/COMMENT FORM.** Named and anonymous submissions are accepted, but they are not confidential. Comments are routed to the office, committee, or employee who most closely works with the issue.



**STUDENT GUIDEBOOK.** The College's student handbook details rules, rights, and responsibilities pertaining to students, including formal complaint procedures.

# OTHER STUDENT LIAISON SERVICES

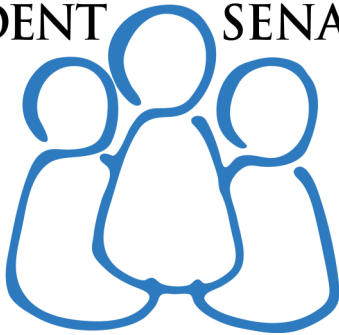
Principal Designated School Official: International student enrollment



[jalc.edu/admissions/international-students](http://jalc.edu/admissions/international-students)

## Student Leadership Development

JOHN A. LOGAN COLLEGE  
STUDENT SENATE



*Use your difference to make a difference!*

Student government association representing the voice of the student body and organizing service projects that benefit the campus and community



PHI THETA KAPPA  
HONOR SOCIETY

Community college honor society providing recognition of academic excellence and rich opportunities for personal and professional growth  
*FULL membership by invitation*  
*PROVISIONAL membership open to all*

Student Senate Member Form



Provisional Member Form - Phi  
Theta Kappa Honor Society

