

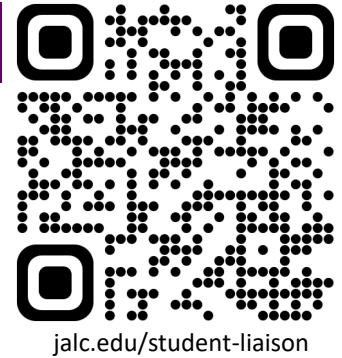
OMBUD

Student Liaison

Dr. Adrienne Barkley Giffin

studentliaison@jalc.edu

618-985-2828, ext. 8522 | C214



What is the ombud? The ombud is a first-stop for students seeking guidance, information, and insight about conflicts, complaints, or concerns. As a trusted advisor the ombud is:



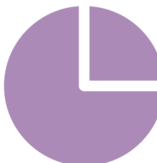
CONFIDENTIAL. The ombud protects the identity of all parties and information they share. The only exception is an imminent risk of serious harm.



IMPARTIAL. The ombud does not take sides and instead works to develop options to address or surface issues that support empowerment and fair process — for those seeking assistance and for the College.



INFORMAL. Visiting the ombud does not initiate a formal investigation and speaking with the ombud is always off-the-record.



INDEPENDENT. The ombud does not represent students, employees, or management. The ombud reports issue trends in anonymous aggregated form directly to the College President.

What other resources are available for students? These tools are available on the Student Liaison webpage (scan QR code above):



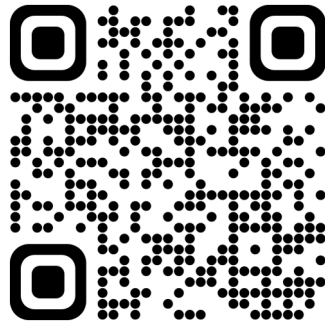
STUDENT CONCERN/COMMENT FORM. Named and anonymous submissions are accepted, but they are not confidential. Comments are routed to the office, committee, or employee who most closely works with the issue.



STUDENT GUIDEBOOK. The College's student handbook details rules, rights, and responsibilities pertaining to students, including formal complaint procedures.

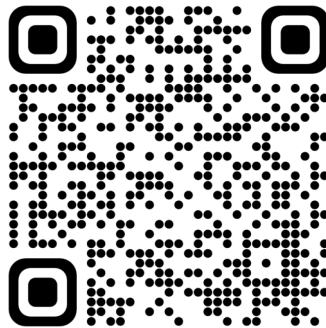
OTHER STUDENT LIAISON SERVICES

Student Resources: Assistance for non-academic needs



jalc.edu/student-resources

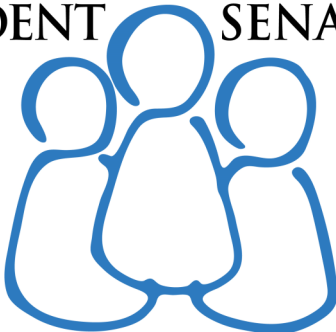
Principal Designated School Official: International student enrollment



jalc.edu/admissions/international-students

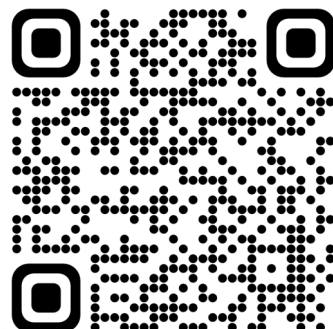
Student Leadership Development

JOHN A. LOGAN COLLEGE
STUDENT SENATE



Use your difference to make a difference!

Student government association
representing the voice of the student
body and organizing service projects that
benefit the campus and community



jalc.edu/clubs-at-jalc/listing-of-clubs-and-organizations



PHI THETA KAPPA
HONOR SOCIETY

Community college honor society providing
recognition of academic excellence and rich
opportunities for personal and professional
growth

FULL membership by invitation

PROVISIONAL membership open to all