John A. Logan College
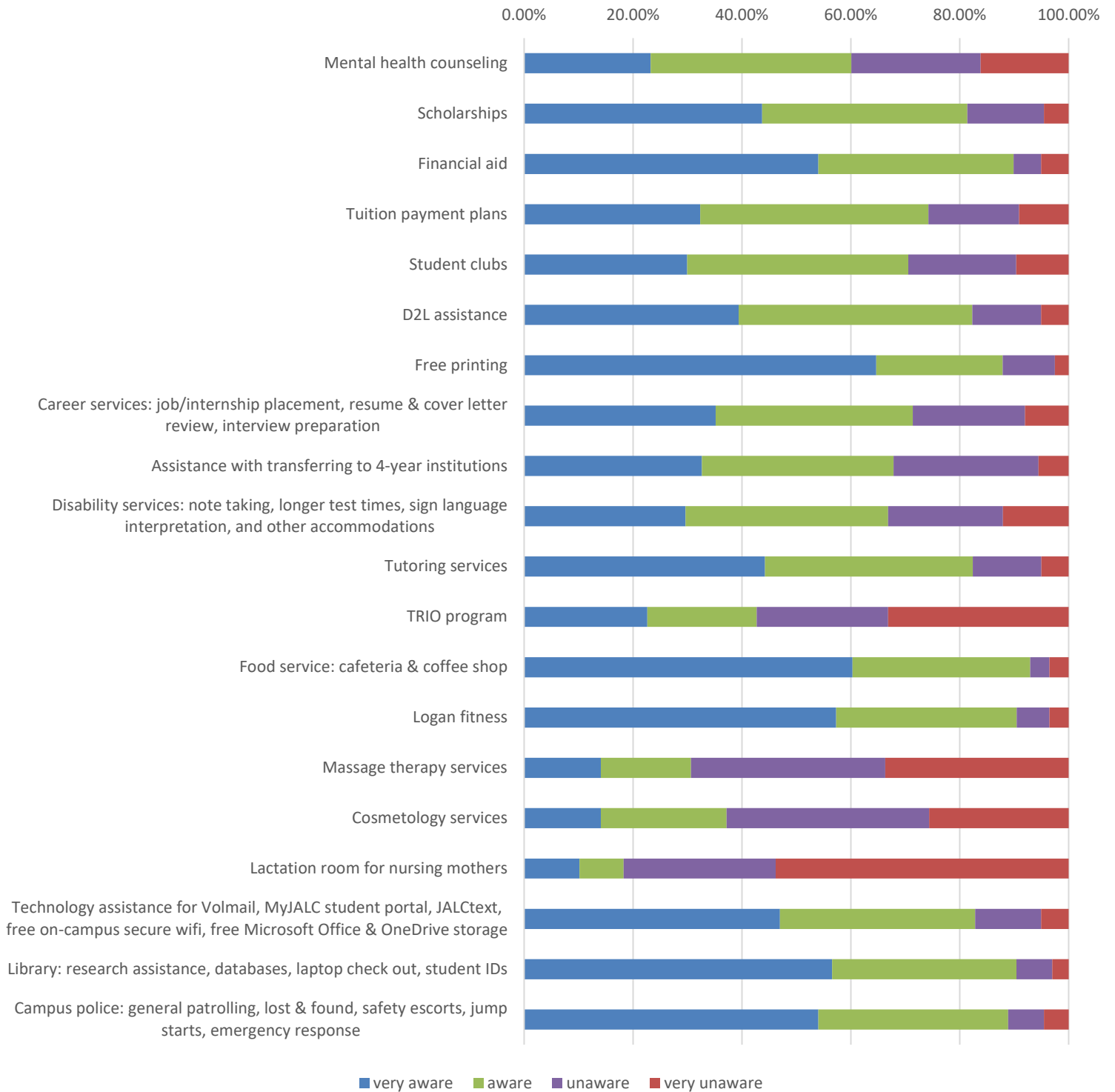### Student Senate
15th Annual Student Voice Survey
Spring 2022

CAMPUS SERVICES

Question 1:

Please indicate your level of awareness of each service:	very aware	aware	unaware	very unaware	Weighted Average
Mental health counseling	23.23%	36.87%	23.74%	16.16%	2.67
Scholarships	43.72%	37.69%	14.07%	4.52%	3.21
Financial aid	54.04%	35.86%	5.05%	5.05%	3.39
Tuition payment plans	32.32%	41.92%	16.67%	9.09%	2.97
Student clubs	29.95%	40.61%	19.80%	9.64%	2.91
D2L assistance	39.39%	42.93%	12.63%	5.05%	3.17
Free printing	64.65%	23.23%	9.60%	2.53%	3.50
Career services: job/internship placement, resume & cover letter review, interview preparation	35.18%	36.18%	20.60%	8.04%	2.98
Assistance with transferring to 4-year institutions	32.66%	35.18%	26.63%	5.53%	2.95
Disability services: note taking, longer test times, sign language interpretation, and other accommodations	29.65%	37.19%	21.11%	12.06%	2.84
Tutoring services	44.22%	38.19%	12.56%	5.03%	3.22
TRIO program	22.61%	20.10%	24.12%	33.17%	2.32
Food service: cafeteria & coffee shop	60.30%	32.66%	3.52%	3.52%	3.50
Logan fitness	57.29%	33.17%	6.03%	3.52%	3.44
Massage therapy services	14.07%	16.58%	35.68%	33.67%	2.11
Cosmetology services	14.07%	23.12%	37.19%	25.63%	2.26
Lactation room for nursing mothers	10.15%	8.12%	27.92%	53.81%	1.75
Technology assistance for Volmail, MyJALC student portal, JALCtext, free on-campus secure wifi, free Microsoft Office & OneDrive storage	46.97%	35.86%	12.12%	5.05%	3.25
Library: research assistance, databases, laptop check out, student IDs	56.57%	33.84%	6.57%	3.03%	3.44
Campus police: general patrolling, lost & found, safety escorts, jump starts, emergency response	54.04%	34.85%	6.57%	4.55%	3.38

Answered 199

Skipped 4

Campus Services - Question 1

Horizontal stacked bar chart showing student awareness of various campus services. Legend: very aware (blue), aware (green), unaware (purple), very unaware (red). Services listed top to bottom:

- Mental health counseling
- Scholarships
- Financial aid
- Tuition payment plans
- Student clubs
- D2L assistance
- Free printing
- Career services: job/internship placement, resume & cover letter review, interview preparation
- Assistance with transferring to 4-year institutions
- Disability services: note taking, longer test times, sign language interpretation, and other accommodations
- Tutoring services
- TRIO program
- Food service: cafeteria & coffee shop
- Logan fitness
- Massage therapy services
- Cosmetology services
- Lactation room for nursing mothers
- Technology assistance for Volmail, MyJALC student portal, JALCtext, free on-campus secure wifi, free Microsoft Office & OneDrive storage
- Library: research assistance, databases, laptop check out, student IDs
- Campus police: general patrolling, lost & found, safety escorts, jump starts, emergency response

Question 2:
What ideas do you have for improving the services listed above?

Word Cloud for Question 2

internship opportunities
social medias
health & transfer
mental health
staff member
number of day
email
mental health help
year program students
campus gate rules
tons of foundation
library hours
last semester
simple spit test
students
massage therapy
lot of stress
second block class
type of program
list of campus
nursing program
cosmetology services
logan fitness
social science field
type of announcements
good portion
mental health issues
lot of email
organized web page
type of advertisement
services
year program
2nd year students
text message
athletes students
known services
massage therapy awareness
learning course
possible club
financial help program
auto shop maintenance
beginning of semester
full semester class
email announcements
lactation room
social media spotlight
credit hours class
online assignment
pregnant students
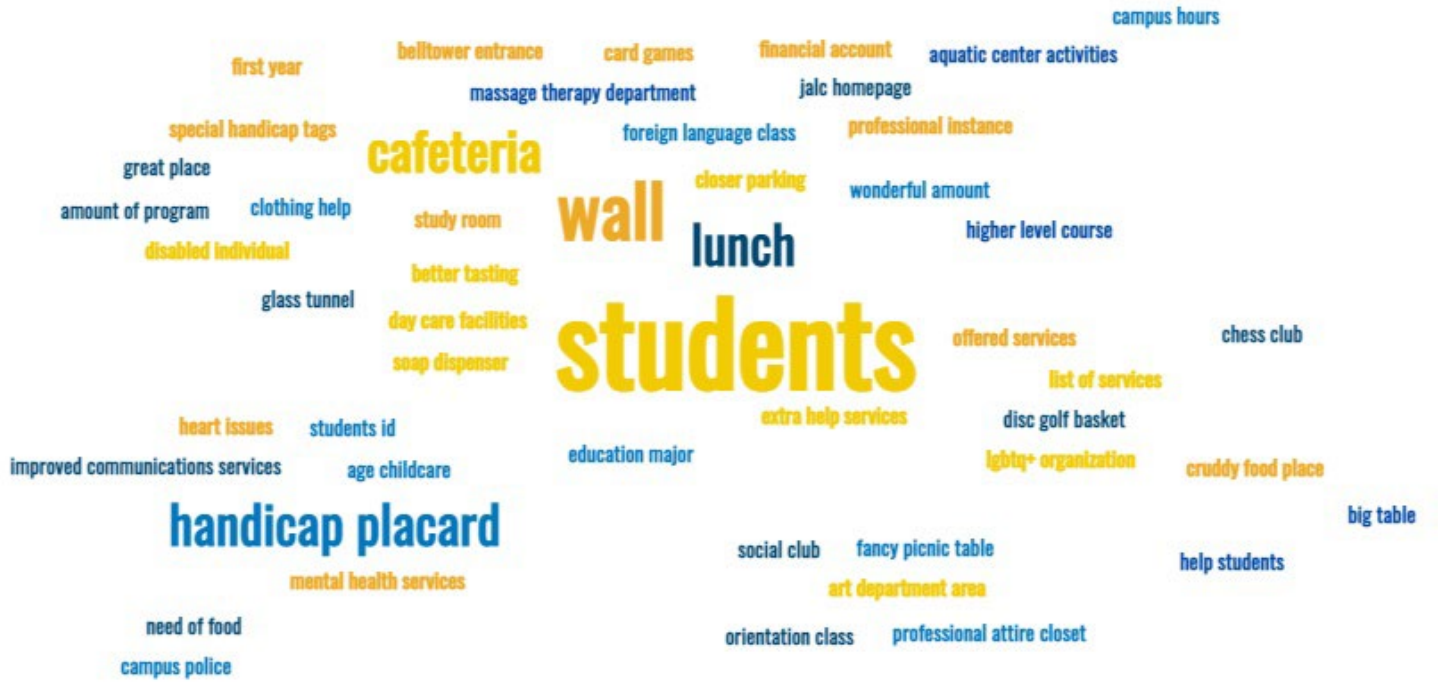
Question 3:

If there are other services you want the College to add, please describe

Word Cloud for Question 3

ONLINE / HYBRID COURSES					
Question 4:					
Please indicate your level of agreement as follows:	strongly agree	agree	disagree	strongly disagree	N/A	Weighted Average
I have reliable internet access at home	60.51%	28.21%	6.67%	4.10%	0.51%	3.46
The materials posted in D2L by my instructor are easily accessible (i.e., links and PowerPoints work correctly).	61.54%	31.79%	3.59%	2.05%	1.03%	3.54
Recorded lectures help me better understand and retain the content taught by my instructor.	35.90%	30.26%	12.82%	7.69%	13.33%	3.09
I prefer to take online classes because they fit my lifestyle (not because of COVID-19).	21.13%	18.04%	27.84%	27.84%	5.15%	2.34
I prefer instructors of in-person classes to actively post on D2L (weekly checklists, worksheets, links, videos, instructor notes, etc.).	62.63%	26.84%	4.74%	2.11%	3.68%	3.56
Online classes are higher quality than in-person classes.	2.56%	12.82%	35.90%	39.49%	9.23%	1.78
In-person classes are higher quality than online classes.	50.52%	30.41%	10.82%	1.03%	7.22%	3.41
I would interact with my fellow classmates if given a chance on D2L through an open forum or Teams Meeting before or after class.	11.79%	28.72%	29.74%	23.59%	6.15%	2.31

	Answered	**196**
	Skipped	**7**

Online / Hybrid Courses - Question 4

Chart showing survey responses for the following statements:

- I have reliable internet access at home
- The materials posted in D2L by my instructor are easily accessible (i.e., links and PowerPoints work correctly).
- Recorded lectures help me better understand and retain the content taught by my instructor.
- I prefer to take online classes because they fit my lifestyle (not because of COVID-19).
- I prefer instructors of in-person classes to actively post on D2L (weekly checklists, worksheets, links, videos, instructor notes, etc.).
- Online classes are higher quality than in-person classes.
- In-person classes are higher quality than online classes.
- I would interact with my fellow classmates if given a chance on D2L through an open forum or Teams Meeting before or after class.

Legend: ■ strongly agree ■ agree ■ disagree ■ strongly disagree ■ N/A

Question 5:
What ideas do you have for improving online and/or hybrid classes?
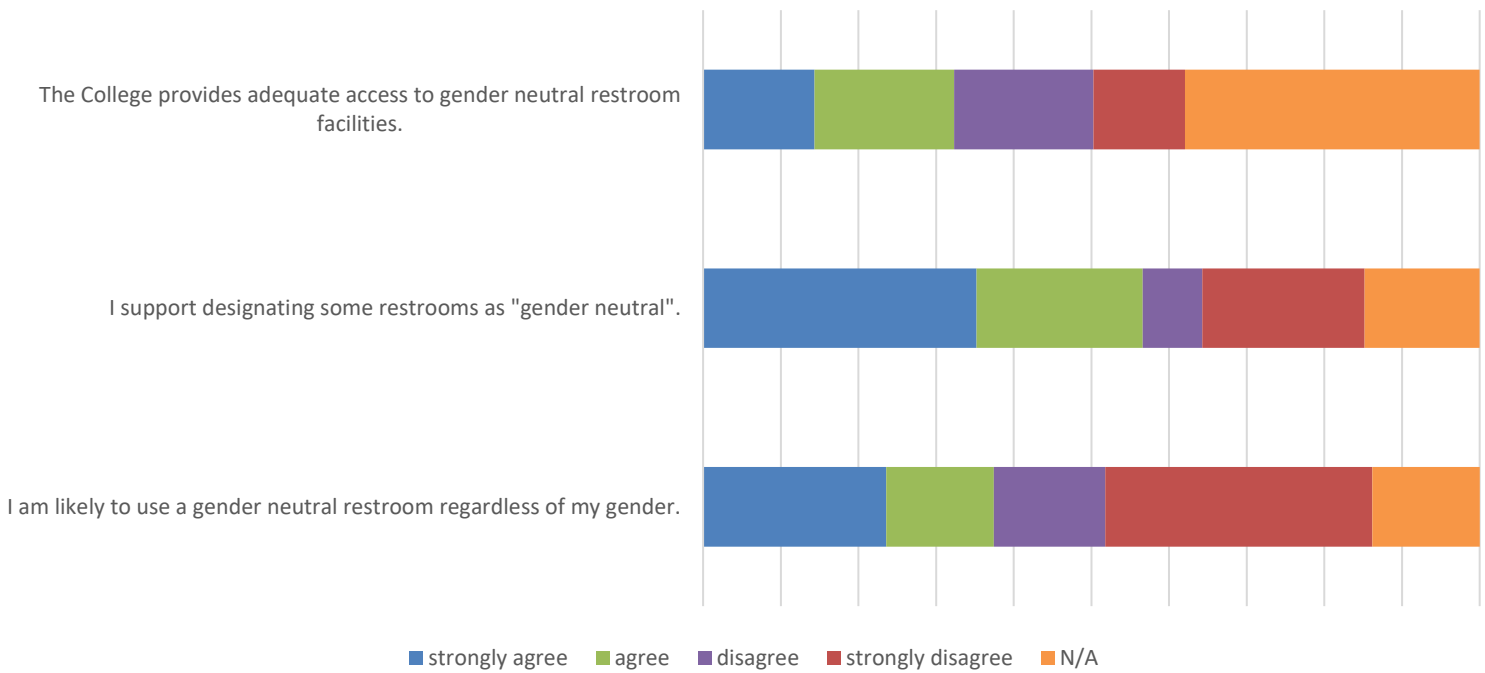
Word Cloud for Question 5

GENDER NEUTRAL RESTROOMS

Question 6:

Please indicate your level of agreement as follows:	strongly agree	agree	disagree	strongly disagree	N/A	Weighted Average
The College provides adequate access to gender neutral restroom facilities.	14.36%	17.95%	17.95%	11.79%	37.95%	2.56
I support designating some restrooms as "gender neutral".	35.20%	21.43%	7.65%	20.92%	14.80%	2.83
I am likely to use a gender neutral restroom regardless of my gender.	23.59%	13.85%	14.36%	34.36%	13.85%	2.31

Answered	**196**
Skipped	**7**

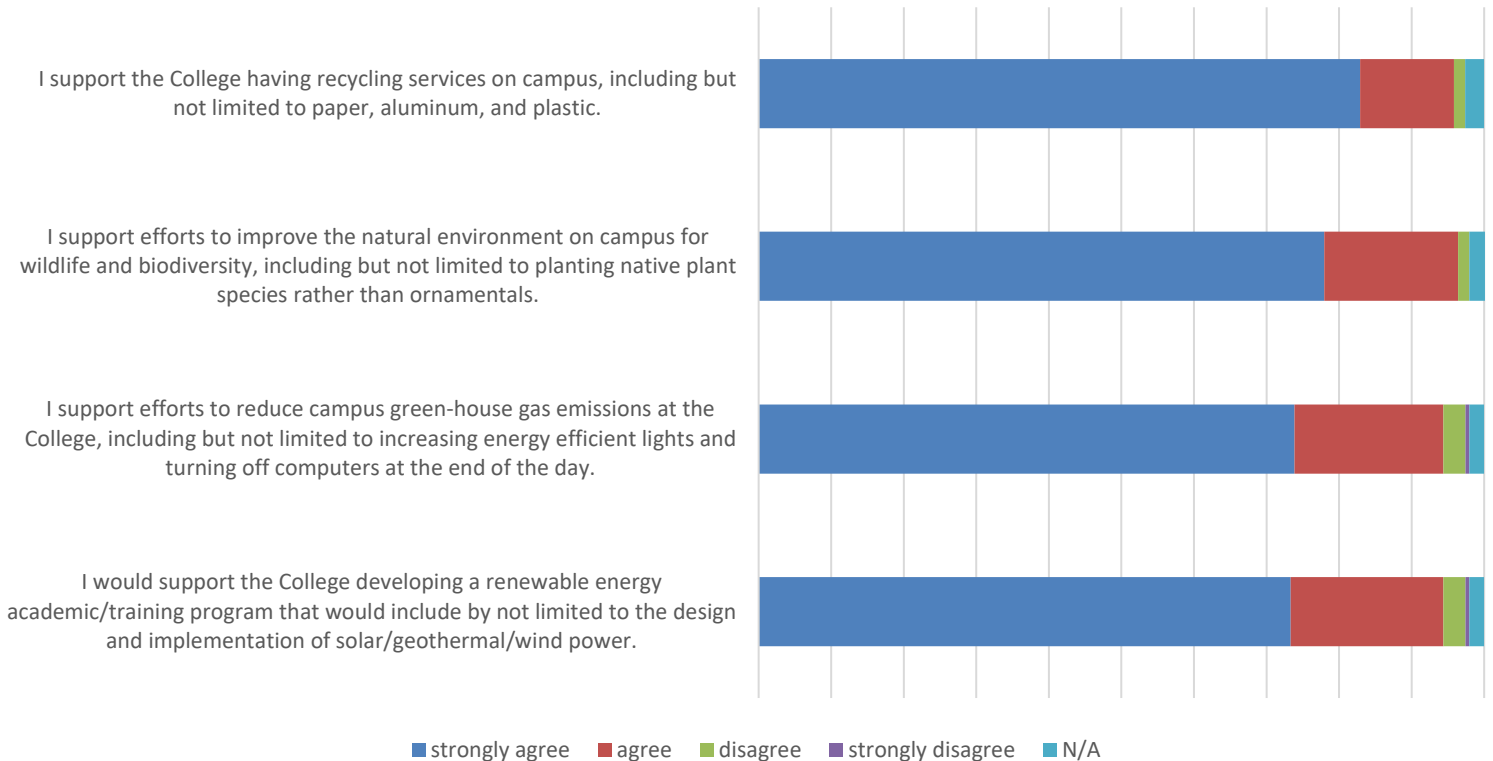Gender Neutral Restrooms - Question 6

ENVIRONMENTAL SUSTAINABILITY

Question 7:

Please indicate your level of agreement as follows:	strongly agree	agree	disagree	strongly disagree	N/A	Weighted Average
I support the College having recycling services on campus, including but not limited to paper, aluminum, and plastic.	82.90%	12.95%	1.55%	0.00%	2.59%	3.84
I support efforts to improve the natural environment on campus for wildlife and biodiversity, including but not limited to planting native plant species rather than ornamentals.	77.95%	18.46%	1.54%	0.00%	2.16%	3.78
I support efforts to reduce campus green-house gas emissions at the College, including but not limited to increasing energy efficient lights and turning off computers at the end of the day.	73.85%	20.51%	3.08%	0.51%	2.05%	3.71
I would support the College developing a renewable energy academic/training program that would include by not limited to the design and implementation of solar/geothermal/wind power.	73.33%	21.03%	3.08%	0.51%	2.05%	3.71

Answered	**195**
Skipped	**8**

Environmental Sustainability - Quesiton 7

Question 8:

If you could change one thing at John A. Logan College, what would it be?

Word Cloud for Question 8

parking area
higher cost
online class
class
parking lot
person class
better communications
age restrictions
quiet room
food services
variety of time
electric vehicle charger
price of class
school color
botany class
quiet place
financial aid
chess club
trio program
charging station
covid-19 rules
class cancellation
directional map
aspects of life
night class
advertised club
year degree
day & time
students life opportunities
outdated program
sexual orientation
disc golf basket
first year
online assignment
site program
boring wall color
available help
games console
better study area
engaged staffing
mid burger
longer hours
general john
several different aspects
hybrid class
neutral restroom
daycare facilities
high schoolers
students activities
mike mcnally

Question 9:
What is your favorite thing about John A. Logan College?

Word Cloud for Question 9