



Default or Overpayment

We cannot continue to process your 2021-2022 financial aid application for one or more of the reasons listed below. Please review and provide the required documentation.

1. You are in **default on a student loan and/or owe a repayment** on financial aid. You must Contact the institution(s) listed below and resolve the situation. Provide John A. Logan College's Financial Aid Office with documentation and/or letter from the lender **after** your default or repayment has been resolved.
2. Our records indicate that you owe a repayment of federal funds. Contact the Department of Education at 1-800-621-3115 to resolve your status. Provide John A. Logan College with a statement from the Department of Education that your status has been resolved.
3. You are **in default on a Federal Direct Student Loan**. You must resolve your account with the Direct Loan Servicing Center before you can receive any Federal Student aid. Contact the Direct Loan Servicing Center by calling 1-800-848-0979.

Before you can receive financial aid, you must provide John A. Logan College's Financial Aid Office with documentation that you have **resolved your defaulted loan, are no longer in default, and eligible to receive Title IV aid.**

4. You are **in default on a Federal Student Loan**. You must resolve your account with your loan provider before you may receive any Federal Student Aid as is noted on your FAFSA.

Before you can receive financial aid, you must provide John A. Logan College's Financial Aid Office with documentation that you have **resolved you defaulted loan, are no longer in default, and eligible to receive Title IV aid.**

5. The U.S. Department of Education has placed a hold on your record. Follow the instructions on your Student aid Report. Before we can continue to process your financial aid, you must provide the Financial Aid Office with current documentation that the hold has been cleared.