



COMMUNITY PARTNER ASSESSMENT OF SERVICE LEARNING

The John A. Logan College would like to better understand the impact that Community-based learning has on our community partners. Please assist us by taking 5-10 minutes to complete this survey.

- I. First, we would like some information about you.
 - A. How long have you been working with our college?
 - Less than one year
 - 1-3 years
 - More than 3 years
 - B. What is your organizational status?
 - Public
 - Private
 - For-profit
 - Nonprofit
 - C. What are the benchmark areas addressed by your organization? (*Check all appropriate.*)
 - Education
 - Housing
 - Safety
 - Health
 - Environment
 - Public services
- II. The next set of questions relates to your most recent experiences with our college.
 - A. How did your interactions with the college influence your capacity to fulfill the mission of your organization? (*Mark all that apply.*)
 - New insights about the organization/its operation
 - Changes in organizational direction
 - Increase in number of clients served
 - Increases in number of services offered
 - Enhanced offerings of services
 - No influence
 - Increased leverage of financial/other resources
 - Other influences (*Specify.*) _____
 - New connections/networks with other community groups
 - B. What are some of the challenges you encountered? (*Mark all that apply.*)
 - Demands upon staff time
 - Mismatch between course goals and organization
 - Project time period insufficient
 - Little contact/interaction with faculty
 - Students not well prepared
 - Students did not perform as expected
 - Number of students inappropriate for size of organization
 - Other (*Please specify.*) _____

C. What were some of the economic effects of your work with the college? (*Mark all that apply.*)

- Increased value of services
- New products, services, materials generated
- Increased organizational resources
- Increased funding opportunities
- Completion of projects
- Identification of new staff
- Access to college technology
- Identification of additional volunteers expertise
- Other (*Please specify.*) _____

D. In what ways do you believe that you are able to influence the college as a result of your connection with one of our courses? (*Mark all that apply.*)

- Influence on course content
- Influence on faculty awareness of community
- Influence on college policies
- Influence on student learning experience
- Other (*Please specify.*) _____

E. As a result of your connection to this college course, how has your awareness of the college changed? (*Mark all that apply.*)

- I learned more about college programs and services
- I know whom to call upon for information and assistance
- I am more involved with activities on campus
- I have an increased knowledge of college resources
- I have more interactions with faculty and administrators
- I have taken or plan to take classes at the college
- Other (*Please specify.*) _____

F. Do you plan to continue working with the college in this or another activity?

- Yes
- No

III. Please rate your level of satisfaction with your connection to a college course in the following areas.

A. Overall communication with students/faculty

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

B. Level and quality of interaction with students/faculty

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

C. Quality of student work

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

D. Feedback and input into planning of experiences

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

E. Scope and timing of activity

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

F. Level of trust with faculty and students

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

G. How did you handle the logistics of your community-based learning course? (*Please mark the one most accurate response.*)

- I made the arrangements and placements
- The faculty member made the arrangements and placements
- A graduate student made the arrangements and placements
- We handled/made the arrangements and placements collaboratively
- Students handled their own placements

H. What was the best aspect of this experience for you?

I. What aspects of the experience would you change?

J. Additional comments:

Your Name: _____
Your Agency: _____
E-mail: _____
Address: _____
Phone: _____
JALC Instructor: _____

Thank you for your comments!
Please return this form to: Dr. Mary O'Hara
John A. Logan College
Service Learning and Civic Engagement Initiative
700 Logan College Road
Carterville, Illinois

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