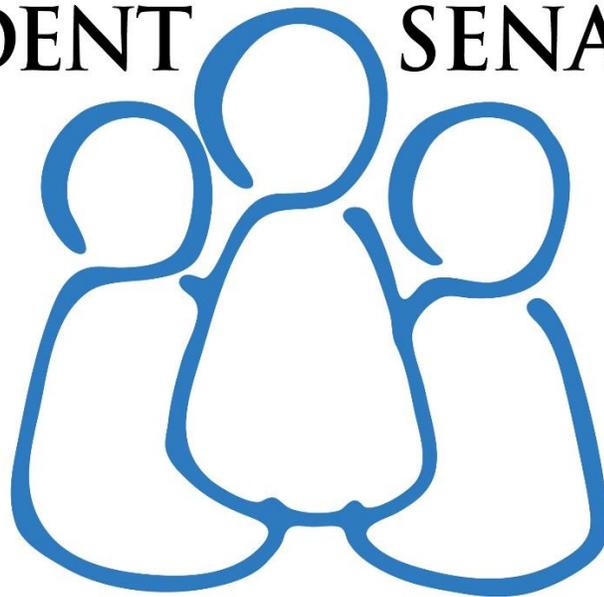


# JOHN A. LOGAN COLLEGE

*3rd Annual*

*Student Voice Survey Results*

JOHN A. LOGAN COLLEGE  
STUDENT SENATE



Spring 2009

*Office of Institutional Research*

John A. Logan College

3rd ANNUAL STUDENT ISSUES SURVEY - Spring 2009 - RESULTS

n=388

**My textbooks are helpful for learning course material. (Check one)**

<u>96</u>	Strongly Agree	24.7%
<u>236</u>	Agree	60.8%
<u>11</u>	Strongly Disagree	2.8%
<u>44</u>	Disagree	11.3%
<u>1</u>	No Response	0.3%

**Where do you obtain textbooks? (Check all that apply)**

<u>329</u>	JALC Bookstore	84.8%
<u>113</u>	Online	29.1%
<u>31</u>	Purchase from other students	8.0%
<u>26</u>	Exchange with other students	6.7%
<u>9</u>	Other	2.3%

*Saluki, 710, cheapest place, Barnes & Noble*

**How do you learn what textbooks are required? (Check one)**

<u>66</u>	Online syllabus	17.0%
<u>222</u>	Bookstore	57.2%
<u>128</u>	Syllabus provided first day/course	33.0%
<u>44</u>	Other	11.3%
<u>3</u>	No Response	0.8%

**When I purchase a book from the JALC Bookstore, I want to know the book's buy-back price. (Check one)**

<u>196</u>	Strongly Agree	50.5%
<u>140</u>	Agree	36.1%
<u>5</u>	Strongly Disagree	1.3%
<u>50</u>	Disagree	12.9%
<u>6</u>	No Response	1.5%

**When do you obtain textbooks? (Check one)**

<u>34</u>	Month before classes start	8.8%
<u>173</u>	A few weeks before classes start	44.6%
<u>50</u>	The day classes start	12.9%
<u>102</u>	After attending first day of classes	26.3%
<u>14</u>	Other	3.6%
<u>15</u>	No Response	3.9%

## John A. Logan College

If you had a course that did not use the required textbook(s), please list the course name or number.

*speech = 2*

*English 101*

*PHL 111, SPE 115, EDC 200*

*GEO 215 (?) Survival*

*American History*

*na = 3*

*Computer Graphics*

*Biology 101*

*BUS 138 Employment Strategies, PSC 131 Am. Gov. teacher no longer here*

*MUSIC APPR 105-2*

*Eng 101, PSC 131*

*BIO 226, PNE 100 - it was required, but not really used*

*ENG 101 with Professor (instr.) (quadruple underscore) it was expensive and I didn't open it*

*BIO 100 I spent almost \$100.00 on the book & (instr.) never uses it. She has gone as far to say that we do not use it after we can not return the textbook!*

*Welding*

*PHY 100 - philosophy [sic] (instr.) copies handouts for us to study in this day, I wish everyone did that to help with money*

*Ethics & Morals = 5*

*none*

*most of them = 2*

*Philosophy 131*

*Ethics/More [sic] Problems*

*computer ART II Video Production*

*my first grd [sic] class rarely if ever used the book.*

*Video Production didn't use a book at all its hands on [sic]*

*video production, computer art II*

*Ethics/Moral Problems*

*Chem 141, Soc 133*

*Speech 115 = 2*

*Eng 101*

*Ethics/Moral Problems*

*They was WAY too expensive!! :- ( [sic]*

*LOTS, Any PowerPoint CLASS*

*History 202*

*BUS 110*

*PHL 111 = 2*

### Other Textbook Comments:

Please see attached.

## John A. Logan College

**My instructors care about their students' success.** (Check one)

<u>147</u>	Strongly Agree	37.9%
<u>219</u>	Agree	56.4%
<u>8</u>	Strongly Disagree	2.1%
<u>11</u>	Disagree	2.8%
<u>3</u>	No Response	0.8%

**Check one:**

<u>186</u>	I miss up to 3 classes/semester	47.9%
<u>59</u>	I miss more than 3 classes/semester	15.2%
<u>140</u>	I do not miss any classes	36.1%
<u>3</u>	No Response	0.8%

**My instructors offer extra help when I need it.** (Check one)

<u>142</u>	Strongly Agree	36.6%
<u>220</u>	Agree	56.7%
<u>2</u>	Strongly Disagree	0.5%
<u>16</u>	Disagree	4.1%
<u>8</u>	No Response	2.1%

**My instructors are knowledgeable about the subjects they teach.** (Check one)

<u>180</u>	Strongly Agree	46.4%
<u>175</u>	Agree	45.1%
<u>3</u>	Strongly Disagree	0.8%
<u>3</u>	Disagree	0.8%
<u>19</u>	No Response	4.9%

**Other Instruction Comments:**

Please see attached.

**Check one:**

<u>90</u>	I register for classes online.	23.2%
<u>273</u>	I register for classes through my academic advisor.	70.4%
<u>25</u>	I register for classes during late/walk-in registration.	6.4%

## John A. Logan College

**My academic advisor is knowledgeable about my degree and other advisement needs.** (Check one)

<u>141</u>	Strongly Agree	36.3%
<u>182</u>	Agree	46.9%
<u>15</u>	Strongly Disagree	3.9%
<u>43</u>	Disagree	11.1%
<u>7</u>	No Response	1.8%

**My academic advisor is attentive to my needs.** (Check one)

<u>141</u>	Strongly Agree	36.3%
<u>187</u>	Agree	48.2%
<u>17</u>	Strongly Disagree	4.4%
<u>37</u>	Disagree	9.5%
<u>6</u>	No Response	1.5%

**I am satisfied with online advisement/registration.** (Check one)

<u>71</u>	Strongly Agree	18.3%
<u>106</u>	Agree	27.3%
<u>3</u>	Strongly Disagree	0.8%
<u>18</u>	Disagree	4.6%
<u>187</u>	Does not apply	48.2%
<u>3</u>	No Response	0.8%

**Other Advisement Comments:**

Please see attached.

**I eat in the cafeteria:** (Check one)

<u>57</u>	1 to 2 times per week	14.7%
<u>8</u>	3 or more times per week	2.1%
<u>37</u>	3 to 4 times per semester	9.5%
<u>267</u>	Not at all	68.8%
<u>19</u>	No Response	4.9%

**I pay for food I purchase in the cafeteria:** (Check one)

<u>124</u>	Out of my pocket	32.0%
<u>1</u>	Through a scholarship	0.3%
<u>225</u>	Does not apply	58.0%
<u>12</u>	Other	3.1%
<u>26</u>	No Response	6.7%

## John A. Logan College

**I would like to see value meal options offered daily.** (Check one)

<u>141</u>	Strongly Agree	36.3%
<u>187</u>	Agree	48.2%
<u>17</u>	Strongly Disagree	4.4%
<u>37</u>	Disagree	9.5%
<u>6</u>	No Response	1.5%

**I am satisfied with the quality of cafeteria food.** (Check one)

<u>13</u>	Strongly Agree	3.4%
<u>73</u>	Agree	18.8%
<u>223</u>	Strongly Disagree	57.5%
<u>21</u>	Disagree	5.4%
<u>29</u>	Does not apply	7.5%
<u>29</u>	No Response	7.5%

**Cafeteria prices compared to area fast food restaurants are:** (Check one)

<u>109</u>	More expensive	28.1%
<u>40</u>	About the same	10.3%
<u>13</u>	Less expensive	3.4%
<u>190</u>	Does not apply	49.0%
<u>36</u>	No Response	9.3%

**What foods would you like to see in the cafeteria line?**

Please see attached.

**Other Food Service Comments:**

Please see attached.

**JALC is environmentally friendly.** (Check one)

<u>92</u>	Strongly Agree	23.7%
<u>248</u>	Agree	63.9%
<u>9</u>	Strongly Disagree	2.3%
<u>17</u>	Disagree	4.4%
<u>22</u>	No Response	5.7%

**JALC should provide more paper recycling bins.** (Check one)

<u>92</u>	Strongly Agree	23.7%
<u>248</u>	Agree	63.9%
<u>9</u>	Strongly Disagree	2.3%
<u>17</u>	Disagree	4.4%
<u>22</u>	No Response	5.7%

## John A. Logan College

**JALC should provide more plastic bottle recycling bins. (Check one)**

<u>75</u>	Strongly Agree	19.3%
<u>216</u>	Agree	55.7%
<u>10</u>	Strongly Disagree	2.6%
<u>52</u>	Disagree	13.4%
<u>35</u>	No Response	9.0%

**JALC should increase its sustainability efforts. (Check one)**

<u>49</u>	Strongly Agree	12.6%
<u>255</u>	Agree	65.7%
<u>11</u>	Strongly Disagree	2.8%
<u>34</u>	Disagree	8.8%
<u>39</u>	No Response	10.1%

**Other Sustainability Comments:**

Please see attached.

**I am satisfied with the quality of service I receive in the Office of Financial Aid. (Check one)**

<u>66</u>	Strongly Agree	17.0%
<u>126</u>	Agree	32.5%
<u>13</u>	Strongly Disagree	3.4%
<u>32</u>	Disagree	8.2%
<u>131</u>	Does not apply	33.8%
<u>20</u>	No Response	5.2%

**JALC's financial aid information (hard copy & online) is useful. (Check one)**

<u>65</u>	Strongly Agree	16.8%
<u>132</u>	Agree	34.0%
<u>6</u>	Strongly Disagree	1.5%
<u>24</u>	Disagree	6.2%
<u>133</u>	Does not apply	34.3%
<u>28</u>	No Response	7.2%

**I complete my financial aid: (Check one)**

<u>193</u>	Early	49.7%
<u>23</u>	During late/walk-in registration	5.9%
<u>144</u>	I do not apply for financial aid	37.1%
<u>28</u>	No Response	7.2%

**John A. Logan College**

**Compared to other JALC offices, the Office of Financial Aid is:**

<u>32</u>	Much better	8.2%
<u>39</u>	Somewhat better	10.1%
<u>172</u>	About the same	44.3%
<u>35</u>	Much worse	9.0%
<u>23</u>	Somewhat worse	5.9%
<u>13</u>	Does not apply	3.4%
<u>74</u>	No Response	19.1%

**Other Financial Aid Comments:**

Please see attached.

**Please provide comments or suggestions about other areas of John A. Logan College in this space.**

Please see attached.

**John A. Logan College  
Office of Institutional Research**

### Other Textbook Comments:

*some textbooks include opinions not facts. Some opinions included in the text are inappropriate for what I am learning in the class. The class Diversity In American Life in particular has inappropriate text. [sic]*

*TOO EXPENSIVE*

*need to be cheaper*

*should be a rental not a buy program.*

*too expensive & sell back price not high enough*

*They are entirely too expensive.*

*Too expensive. Most teachers barely use them.*

*cost too much!!!*

*cost to much [sic]*

*Books are way to [sic] expensive, and every time I go to the JALC bookstore no one ever helps!*

*Too expensive*

*Why do they cost so much!!!*

*Bad Buyback, Bad Bad Bad!!!*

*Most my textbooks where [sic] very helpful*

*They are expense [sic] & the buy--back is BAD. And sometimes we buy books for NOTHING (triple underscore)!*

*used textbooks are usually in good condition*

*For the amount that we pay for textbooks we don't use them enough to get our moneys [sic] worth.*

*The book store should buy back books for more money. It's robbery!*

*Cochran has the right idea*

*other teachers have allowed me to use last year's but online it's a savings of like 90%. But some chapters different areas*

*Buyback prices are ridiculous [sic] compared to initial cost!*

*some of them need to be checked better before sold.*

*They are very expensive & the take back value is very low. Terrible.*

*Books are too expensive (underscore) & hardly (underscore) used (underscore).*

*Next semester I will by [sic] books from an online source. Used book prices are to [sic] high at bookstore compared to new prices online.*

*You can find them much cheaper online.*

*Books are too expensive from the bookstore. I will refuse (underscore) to buy from 710 & its affiliates [sic].*

*They're too expensive. Over priced.*

*bookstore prices are inflated!*

*I think they're over priced [sic].*

*They are way too expensive & the bookstore rips you off when you sell them back.*

*I believe the used text books are over priced [sic].*

*TOO expensive!!!*

*Prices are way too high and buy back prices are too low. I don't sell my books back to the bookstore because I can get more for them on ebay.*

*They are very easy to follow.*

*Textbooks are WAY overpriced in Bookstore and you don't even get half the money back! Which you should if you take care of your books.*

*All my classes require AT LEAST 2 or more books. That adds up very quickly.*

*I think its [sic] stupid when you pay \$140 for a book & they wana [sic] give you \$10 back that's [sic] ridiculous & the people @ bookstore are always rude & hateful.*

*EXPENSIVE!*

*WAY TOO EXSPENSIVE! [sic]*

*I hate discs!!!*

*very expensive, even used*

*Expensive!*

*they are way over priced*

*Legal Office Procedures needs an updated book. The book came with a floppy.*

*some see too expensive for what the buyback price is.*

*If you want to look for books online you need to know the correct ISBN#. The only way to get it is to lookup the books in the bookstore. The people in the Bookstore resent you doing that. There needs to be a better way.*

*na*

*na*

*book rent program*

*for the most part the text books are very helpful. However in several courses I have had I felt like I was just buying a book to buy it, because I never used it.*

*TOO EXPENSIVE*

*Reading text books like at SIUe is much more efficient.*

*The courses say they require text books but no one uses them, big waste of money.*

*They are far too expensive. 710's profit margins are ridiculous [sic]*

*Book in book store are to [sic] expensive for current students.*

*The prices are ridiculous when we pay \$80-\$100 for a used book they woul donly buy back for \$10!*

*They change too often. When I buy a book that is covered over 2 classes I should not have to buy a new book!!!*

*to [sic] expensive*

*Not necessary to use if teacher provides enough notes and lectures. Used as additional learning tool if you can't understand something.*

*They too expensive on campus. [sic]*

*They are Heavy*

## Other Instruction Comments:

*EXCELLENT*

*Overall the instructors at JALC are excellent*

*I do not miss usually*

*Ms. Bishop rocks! Mr. Profilet knows his math & ways to teach!*

*I do not miss unless sick*

*I have had a wonderful array of instructors at John A. Logan*

*Mainly they are awesome instructors, but as you know some have issues.*

*Some suck, some are great*

*Mark Rogers was a very good, knowledgeable instructor and cares very much about his instructors [sic]*

*They play Favorites [sic]. I like it when I'm the favorite, but when I'm not I DON'T LIKE IT! Some are real good, some ...aren't.*

*some instructor (most) [sic]*

*The music department is great*

*TESTS NEED TO BE TYPED AND NOT HAND WRITTEN OUT. MRS. \*\*\* \*\*'S TESTS ARE HAND WRITTEN AND HARD TO READ, ALONG WITH HER ANSWER SHEET*

*so far, my instructors seem to really care about what they do*

*Some teachers should be more concerned with teaching their students rather than trying to intimidate them, i.e., \*\*\* \*\**

*Professor \*\*\* \*\* should have never been hired. There is far too great of a language barrier. I have not learned anything from her in 3 months of class. She should be fired.*

*\*\*\* \*\* is one of the worst instructors I have ever had and does not know how to teach or very much about her subject.*

*some care and some don't care*

*I have had pneumonia & was out more than usual instructors have been wonderful. [sic]*

*I did have a class where Instructor was thrown into it & dropped class of it. [sic]*

*\*\*\* \*\* [sic] is rude & would do better teaching a debate class.*

*I typically enjoy my instructor's knowledge.*

*I think Dr. \*\*\* when [sic] do better in a debate class. He's rude to all of his students.*

*we got some (illegible)! Some amazing & some to me ... complete idiots!*

*Most of the instructors I have had have been helpful.*

*Some instructors care and want to help, others I think discriminate and are not able to answer questions about course material.*

*Alot of my teachers do not utilize blackboard. I find it [sic] the more resources I have the more successful I am in that particular class.*

*Jody Hart is best teacher I [sic] ever had! She really cares bout [sic] her students! LOVE HER!*

*Agree (My instructors care about their students' success.)*

*This is only true for one of my instructors*

*There are some instructors whom strongly refuse to help out students*

*DON'T GET \*\*\*!*

*Need better CIS instruction*

*some instructors need to keep their opinions to themselves or at least stay neutral.*

*I have one instructor who doesn't do very well at all at explaining & teaching the course material.*

*Need Instructors that put the right information on blackboard so student don't [sic] get confused. They also need to be more organized.*

*na*

*\*\*\* English 101 is a Butt. He's not caring about one's grade*

*(drawing of turtle) "I like turtles"*

*(another drawing of turtle) "lol"*

*Some know what they're talking about, others don't PowerPoint is not teaching!*

*Great Instructors!*

*I try not to miss but my father's health is very serious and I am the only driver available.*

*Many complaints regarding Professor \*\*\*.*

*Animation classroom is way to [sic] small. Computers keep failing bcuz [sic] of not enough memory! They shut off & you lose everything!!*

## Other Advisement Comments:

*Great*

*There should be a screening process to make certain advisors are knowledgeable of curriculum guide.*

*needs to be a bit more friendly!*

*I'd had the same advisor from the time I started until now and they switched me.*

*Deb Hess has been a wonderful advisor. She has been diligent in my needs and concerns.*

*my 2 disagrees about advisor has [sic] no weight because I don't meet w/one. I do it myself online.*

*Jane Minton & Mark Rogers where [sic] very helpful w/my advisement Grah -- some "advisements" aren't good advice at all.*

*Now she is knowledgeable. My previous one gave me wrong advice, but she is no longer here.*

*people who aren't actually advisors should not be registering students*

*My advisor, Susan Phillips is extremely [sic] helpful, and encouraging*

*I have only met my advisor one time.*

*I switched counselor as I was in a class not needed but all is well now Bob Fester is new Advisor & took a ton of time to help me figure out what I could do w/options [sic]*

*Need to want to help out more.*

*Nursing advisor*

*I am currently switching advisors.*

*The recommendations of a knowledgeable [sic] advisor cannot be underestimated.*

*na*

*The financial aid office needs to be a little more informative on what is needed before coming in. I had to go in 13 different times just to complete my student loan app. Because they didn't tell me what all I needed.*

*I have enjoyed working with my adviser [sic] Susan Phillips. She is easy to talk to and makes herself available anytime. I have appreciated her time and efforts to make my experience at JALC go smoothly.*

*I am transferring next fall and Monique has been VERY helpful. But it is silly that we cannot make an appointment during anytime of the year.*

*As a transfer student I felt that a lot of my questions weren't answered in terms of my major. My counselor [sic] wasn't trying to help me with the plan that I wanted to do. This made things very stressful to find the answers I needed.*

*I am in my first semester @ John A. I was put in classes that had prereq's that I had not taken.*

*I have a different advisor everytime I register and they never really know what they are doing.*

*not the most helpful*

*online registration shouldn't be shut down 2 weeks before classes.*

## What foods would you like to see in the cafeteria line?

*stuff dat not being serve [sic]*

*corn dogs, chicken nuggett, sphagetti [sic] with meat sauce, pizza, hot dogs, etc.*

*pizza*

*cheaper, but healthy foods.*

*(chicken, fish) bake*

*pizza*

*na*

*pizza*

*healthy things*

*pizza pizza!!!*

*cheaper priced ones*

*WAY TOO EXPENSIVE!*

*less prices*

*Things like subway [sic]*

*HEALTHIER*

*vegetarian*

*don't eat in cafeteria*

*chicken strips*

*salads fruits*

*na*

*salads*

*pasta, baked potato bar, like they have at Kaskakia College*

*na*

*Chinese, pretzels and cheese*

*Resturants [sic]*

*Healthly [sic] food*

*strawberry cheesecake*

*steaks*

*na*

*I am only here for breakfast but, I like the options. If I had money I would eat there.*

*toasted jalepeno [sic] raviolli [sic]*

*Cheaper Ones!*

*thai food [sic]*

*more foods that are healthy*

*na*

*chicken sandwich [sic]!!*

*a better salad bar*

*healthier options*

*healthy foods fruit, club sandwich etc...*

**FRESH FOODS**

*cheap*

*na*

*healthier snacks & a better salad bar*

*veggies & fruit*

*na*

*pizza*

*cheeseburgers*

*Ethnic food*

*? Don't eat there NO time! [sic]*

*na*

*Muffins*

*more fruit*

*salads*

*chicken wraps*

*don't eat here*

*na*

*Must be better than dogfood*

*pizza*

*cheeseburger, fries*

*pizza*

*anything, more of a variety*

*food that's actually good.*

*salad bar*

*na*

*chicken strips*

*more healthy food.*

*health food*

*HEALTHY, ORGANIC FOODS (underscore)*

*chicken nuggets*

*more on the go good - fast food.*

*fattening food*

*pizza, grilled chicken, tacos, shrimp*

*chicken*

*Don't eat in cafeteria*

*more variety*

*chicken fried rice*

*don't care*

*N/A*

*hamburger horseshoe bring back salad bar [sic]*

*pizza*

*many more sides*

*Better ones*

*na*

*Mcdonalds*

*higher quality*

*subway*

*scrambled eggs with peanut butter*

*pizza*

*more pasta and salads*

## Other Food Service Comments:

*I would probably eat in the cafeteria if they would lower prices.*

*Highway Robbery*

*Overpriced and poor quality, I don't eat there*

*too much swearing*

*cost too much [sic]*

*Could use a lot of cleaning up.*

*The cafeteria is way too expensive*

*The athletic scholarship people get WAY TOO MUCH SLACK! They don't pay for S\*\*T, while I pay high-a\$\$ prices. And they get a BUTTLOAD EVERYDAY! While I split a meal w/someone to be able to pay. Its [sic] UNFAIR! Give everyone free food or NO ONE (underscore)*

*I bring my own lunch*

*Anything but Chartwells*

*employees should watch their mouths when dealing with the public -- rude and language choices*

*food is too expensive*

*I would eat more here so I wouldn't have to get off campus but I can't afford it.*

*I wish the cafeteria was open during more convenient hours to accommodate more students [sic] needs.*

*people are friendly but the food always tastes old.*

*Too expensive. The food is ok. It does fill u [sic] up but for a lot of money!*

*we need a popular food chain in the school*

*If the prices were lower I would eat breakfast in the cafeteria.*

*The food and soda's are too [sic] expensive and sometimes you don't get much.*

*better food options w/main meal*

*more appealing*

*nice people though*

*lower prices*

*we need more options for the health conscious [sic]*

*the people are very nice.*

*NEEDS TO ADVERTISE BETTER*

*na*

*The food provided is always the same and needs more variety.*

*Food prices are too expensive.*

*na*

*I really don't appreciate the fact that athletes eat in the cafeteria for free. Why shouldn't I be able to eat for free because I am a full-time student? I work just as hard in my studies & at my job to pay for school.*

*Food is just nasty!!!*

*na*

*The new lady on the cafeteria service line with long hair and glasses is terrible. She is very slow and cant [sic] handle the crowds.*

*more coffee options.*

*more veriaty [sic] of food*

*never eaten there*

*more chicken options*

*Lower the prices*

*The food is good, but the price is ridiculous! I'd eat there every day if it wasn't so expensive.*

*Prices too high for bad quality food*

*The people who work in the cafeteria are all very nice.*

## Other Sustainability Comments:

*N/A*

*I don't really care*

*Jalc is well setup for the environment*

*What exactly is (underscore) a sustainability effort?*

*more efforts will only help*

*I'm not knowledgeable in this area*

*Glass recycling bins are needed*

*we should be more ecofriendly*

*There are plenty of recycling bins, but common smoking areas are disgusting, and covered w/cigarette buds.*

*I wish there was a plastic recycling bin close to the C wing by the industrial classes, I'm not the only one.*

*na*

*more can recycling bins*

*na*

*Man Tran Con [sic] needs a white paper recyclable bin.*

*I have no idea about how "green" John A is. Other than seeing recycling bins  
unsure about all*

## Other Financial Aid Comments:

*OVERWORKED*

*SOMETIMES IT'S UNCLEAR WHAT DOCUMENTS ARE NEEDED*

*The office needs more staff to expedite the students. They are overwhelmed in that room.*

*Athletic Scholarships should NOT (underscore) get financial aid. They all are given too much and it pi\*\*es me off.*

*don't get financial aid*

*They are so rude!*

*I understand financial aid office is busy, but it can be very frustrating to wait sometimes. I've tried multiple times to ask simple questions but it takes forever (underscore) to even get moved up in line to speak to someone! They really need more help!*

*The ladies behind the desk have been rude to me before.*

*Sometimes wait times are out of control. Most of the staff are nice, but a few are grouchy and unwilling to help.*

*Who is to tell me wether [sic] I need money or not? Almost had to drop classes to be able to afford bills.*

*Financial Aid office seems to push things aside*

*First day of class I had no clue where my rooms were. Make maps more visible and accesible [sic].*

*na*

*na*

*I would like to know what is all needed the first time I go in. I feel like I should not have to go to the office more than twice to get everything completed not 13 times.*

*it can be difficult to talk to someone during the busier times and there is a long (underscore) wait, but it really helped me.*

*Most people I have talked to in this office have been very rude and do not seem like they want to help you find a way to get a loan. It took me talking to three different people before someone finally told me what to do to get a loan.*

*I do not use financil [sic] aid.*

*I stood in line at Financial Aid office for 3 hours just for them to tell me that I don't get any financial aid, but it was mandatory to go there for my student work job.*

*Having to wait 3 hrs. to set up finl. Aid ??? Granted, it was a busy day, it was something that could have been better prepared based on the predictability of registration annually.*

*I get financial aid but I know alot of peole can't get b/c of how much there [sic] parents make & I think that is ridiculous b/c alot of parents have money but won't help pay for there [sic] school. Shouldn't be based on the parents just students.*

*na*

*I payed [sic] out of my own pocket for my courses as the financial aid office was incredibly uncaring & provided no help.*

*Very helpful and always friendly.*

*Be more polite*

*Most of the people (not all) that work in that office are not helpful at all*

*Get new receptionists & people who know what their [sic] talking about!  
unsure about all*

*The attitude in the financial aid office could be more polite and positive*

Please provide comments or suggestions about other areas of John A. Logan College in this space.

JALC IS A GREAT PLACE TO LEARN :)

certain instructors should be monitored; they can be inappropriate in their teaching method or unfair.

MY ONLY COMPLAINT IS THAT DYNAMICS (PHY 202) GOT CHANGED THIS SEMESTER TO MODIFIED INSTRUCTOR

Everything seems in order.

I believe that JALC needs more parking (underscore)! I also would like to see more of price cut on gym & such for the use of there [sic] students.

more parking behind building E

Great College I would highly recommend 2 any 1

PRICES, PRICES, PRICES! FROM FOOD TO BOOKS! BRING THE PRICES DOWN! THIS IS S\*\*T!

John A. Logan needs better PARKING! & shouldn't give so many d\*\*n tickets

Late registration issue

MORE MUSIC PROGRAMS

STALL DOORS IN THE BATHROOM NEED TO OPEN OUT, JUST IN CASE OF TROUBLE SUCH AS FIRE

Needs more parking during fall semester

For the most part, I'm very satisfied with John A. Logan.

Gym is nice and has improved greatly

An effort needs to be made to clean up the smoking areas, they are gross, and because of there [sic] various locations., many students are forced to walk through them to get to the door.

\*\*\* \*\* is not skilled enough to teach Biology at a U.S. University. She is by far the worst teacher I have ever had. I'm saying this not just because you can't understand her either.

Rooms are a little toasty or to [sic] cold which makes class uncomfortable.

More Parking! It's horrible on Mon and Wed for the E Building

Don't raise tuition! It makes me ANGRY.

If a teacher has had complaints (multiple) about the way they handle the classroom, I'd like to be informed.

Animation computers need updated. They shut off bcuz overloaded w/software we use. You lose everything!

Benches for smokers

na

*Parking is a little crowded*

na

*More Parking (underscore)*

*Also some of the staff in the assessment office [sic] could be a bit more friendly. I have been in there several times & it is a bother for them to help students. They need more people skills!*

*Find, recruit, HIRE more teachers. My major is dental hygiene & it's unfortunate that only a limited # of students are allotted in the program due to there not being "enough" teachers. I'm sure there are other depts./programs that fit this need as well. Fa*

*Please offer Office Procedures class this fall.*

*It needs a enclosed [sic] building for smokers from the wind and rain.*

*I am not a smoker, but they do have rights. BUT my problem is where the smoking areas are. You cannot walk in from a parking lot (especially lot C) w/out walking thru a billow of smoke. And if its windy its worse. Can't they put up on one side of the parking lot?*

*The parking here SUCKS!!!*

*John A. needs to increase its amount of course offerings. They have very few classes that apply to several big time majors such as mine which is sports management. JALC only offers about 3-5 classes I can use towards my major.*

*More parking behind building E*

*More parking!*

*Great ed!*

*Open more than port 80 on your wireless access points. Seriously.*