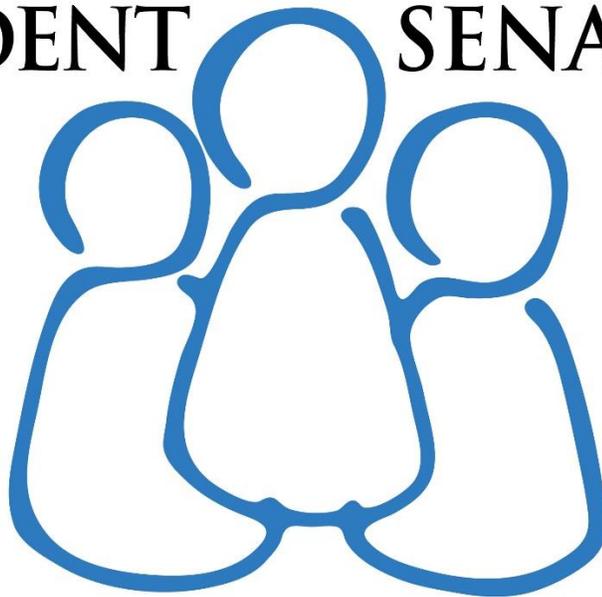


JOHN A. LOGAN COLLEGE

2nd Annual

Student Voice Survey Results

JOHN A. LOGAN COLLEGE
STUDENT SENATE



Spring 2008

Office of Institutional Research

JOHN A. LOGAN COLLEGE
STUDENT SENATE SURVEY - Results
Spring 2008

n=354
nr=no response

ARE YOU SATISFIED?

1=very dissatisfied 2=dissatisfied 3=neutral 4=satisfied 5=very satisfied

	1	2	3	4	5	NR
Instruction quality	2	4	48	181	113	6
Coursework burden	7	15	94	151	72	15

Comments: *please see attached*

Admissions	5	6	83	141	117	2
Advising	10	20	71	133	119	1
Business Office	3	3	113	135	87	13
Financial Aid	21	26	102	108	83	14
Information Desk	4	5	94	120	128	36
Library	3	9	58	128	151	5
Computer Labs	4	11	64	117	155	2
Staff professionalism and courtesy	2	6	42	145	158	1

Comments: *please see attached*

Variety of sports programs	7	17	164	78	78	10
Quality of sports programs	8	5	179	75	77	10

Comments: *please see attached*

Variety of clubs & student activities	8	14	154	95	73	10
Quality of student activities	7	19	160	88	72	8

Comments: *please see attached*

Cafeteria food selection	23	52	135	99	36	9
Vegetarian selection	24	28	189	65	33	15
Cafeteria prices	61	61	141	53	29	9
Food quality	26	47	145	90	31	15
Cafeteria hours	30	42	148	86	39	9
Cafeteria staff courtesy/professionalism	8	10	114	99	111	12

Comments: *please see attached*

Chartwells wants to know: What foods would you like to see in the cafeteria line?

Comments: *please see attached*

WHAT ARE YOUR CONCERNS?

GENERAL CONCERNS

1=don't care 2=mild interest 3=moderate interest 4=important 5=very important

	1	2	3	4	5	NR
Stagger tests/reduce crunch time	24	14	82	110	106	18
Create "common time" i.e. a period during the week when no classes are scheduled to allow for club meetings, student activities/events, etc.	67	28	100	79	55	25
Textbook standardization (same book for all sections of course)	19	24	66	127	100	18
Classroom furniture comfort, quality	18	29	74	119	97	17
Lounge furniture comfort, quality	26	24	90	111	82	21
Increase number of bike racks	133	31	119	29	23	19
Increase recycling efforts	42	15	78	93	93	33
Create sidewalks linking JALC to Dollar General/Subway/Apts.	81	17	87	74	73	22

Comments: *please see attached*

Suggestions from Student Senate Suggestion Box

1=don't care 2=mild interest 3=moderate interest 4=important 5=very important

	1	2	3	4	5	NR
Need for currency changer in H bldg	117	26	103	63	23	21
Student discount for using CHEC	28	12	52	88	152	22
Need for more parking	19	6	29	67	212	21
Enforcement of smoking areas	79	11	60	57	126	21
Put paper towels in all restrooms	33	14	65	76	147	19
Student photo IDs	70	22	75	61	106	20
Textbook rental/swap program	24	9	56	99	146	20
Less expensive JALC gear in bookst.	40	16	57	76	145	20
Put more benches in halls & library	51	18	77	88	98	22
Vending machines prices & variety	38	22	73	83	118	20

Comments: *please see attached*

JOHN A. LOGAN COLLEGE
STUDENT SENATE SURVEY - Results
Spring 2008

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nr=no response

ARE YOU SATISFIED?

1=very dissatisfied 2=dissatisfied 3=neutral 4=satisfied 5=very satisfied

	1	2	3	4	5	NR
Instruction quality	0.6%	1.2%	13.6%	51.2%	32.0%	1.7%
Coursework burden	2.0%	4.3%	26.6%	42.7%	20.4%	4.3%
<i>Comments: please see attached</i>						
Admissions	1.5%	1.7%	23.5%	39.9%	33.1%	0.6%
Advising	2.9%	5.7%	20.1%	37.6%	33.7%	0.3%
Business Office	0.9%	0.9%	32.0%	38.2%	24.6%	3.7%
Financial Aid	6.0%	7.4%	28.9%	30.5%	23.5%	4.0%
Information Desk	1.2%	1.5%	26.6%	33.9%	26.2%	10.2%
Library	0.9%	2.6%	16.4%	36.2%	42.7%	1.5%
Computer Labs	1.2%	3.1%	18.1%	33.1%	43.8%	0.6%
Staff professionalism and courtesy	0.6%	1.7%	11.9%	41.0%	44.7%	0.3%
<i>Comments: please see attached</i>						
Variety of sports programs	2.0%	4.8%	46.4%	22.1%	22.1%	2.9%
Quality of sports programs	2.3%	1.5%	50.6%	21.2%	21.8%	2.9%
<i>Comments: please see attached</i>						
Variety of clubs & student activities	2.3%	4.0%	43.5%	26.9%	20.7%	2.9%
Quality of student activities	2.0%	5.4%	45.2%	24.9%	20.4%	2.3%
<i>Comments: please see attached</i>						
Cafeteria food selection	6.5%	14.7%	38.2%	28.0%	10.2%	2.6%
Vegetarian selection	6.8%	7.9%	53.4%	18.4%	9.4%	4.3%
Cafeteria prices	17.3%	17.3%	39.9%	15.0%	8.2%	2.6%
Food quality	7.4%	13.3%	41.0%	25.5%	8.8%	4.3%
Cafeteria hours	8.5%	11.9%	41.8%	24.3%	11.1%	2.6%
Cafeteria staff courtesy/professionalism	2.3%	2.9%	32.2%	28.0%	31.4%	3.4%
<i>Comments: please see attached</i>						
Chartwells wants to know: What foods would you like to see in the cafeteria line?						
<i>Comments: please see attached</i>						

WHAT ARE YOUR CONCERNS?

GENERAL CONCERNS

1=don't care 2=mild interest 3=moderate interest 4=important 5=very important

	1	2	3	4	5	NR
Stagger tests/reduce crunch time	6.8%	4.0%	23.2%	31.1%	30.0%	5.1%
Create "common time" i.e., a period during the week when no classes are scheduled to allow for club meetings, student activities/events, etc.	19.0%	7.9%	28.3%	22.4%	15.6%	7.1%
Textbook standardization (same book for all sections of a course)	5.4%	6.8%	18.7%	35.9%	28.3%	5.1%
Classroom furniture comfort, quality	5.1%	8.2%	20.9%	33.7%	22.4%	4.8%
Lounge furniture comfort, quality	7.4%	6.8%	25.5%	31.4%	23.2%	6.0%
Increase number of bike racks	37.6%	8.8%	33.7%	8.2%	6.5%	5.4%
Increase recycling efforts	11.9%	4.3%	22.1%	26.3%	26.3%	9.4%
Create sidewalks linking JALC to Dollar General/Subway/Apts.	22.9%	4.8%	24.6%	20.9%	20.4%	6.3%

Comments: *please see attached*

Suggestions from Student Senate Suggestion Box

1=don't care 2=mild interest 3=moderate interest 4=important 5=very important

	1	2	3	4	5	NR
Need for currency changer in H bldg	33.1%	7.4%	29.1%	17.8%	6.5%	6.0%
Student discount for using CHEC	7.9%	3.4%	14.7%	24.9%	43.0%	6.3%
Need for more parking	5.4%	1.7%	8.2%	19.0%	59.9%	6.0%
Enforcement of smoking areas	22.4%	3.1%	17.0%	16.1%	35.6%	6.0%
Put paper towels in all restrooms	9.4%	4.0%	18.4%	21.5%	41.6%	5.4%
Student photo IDs	19.8%	6.3%	21.2%	17.3%	30.0%	5.7%
Textbook rental/swap program	6.8%	2.6%	15.9%	28.0%	41.3%	5.7%
Less expensive JALC gear in bookst.	11.3%	4.6%	16.1%	21.5%	41.0%	5.7%
Put more benches in halls & library	14.4%	5.1%	21.8%	24.9%	27.7%	6.3%
Vending machines prices & variety	10.8%	6.3%	20.7%	23.5%	33.4%	5.7%

Comments: *please see attached*

Office of Institutional Research

3 Comments

All of my teachers do a great job.

Some classes the instructors are hard to understand

3 of my 4 classes are great. No complaints for ENG 101, MatH 052 [sic], or nutrition. Psych is another story...

I've always been satisfied with instruction, but i've [sic] had several complaints from students who had XXXXXX.

do not give homework over spring break - or at least very little.

Fair when it comes to homework. Great in class conversation and reviewing

I have had instructor [sic] that I have been very unsatisfied with. However, overall I am satisfied w/the classes.

I feel that most teachers that teach the general classes are really not putting forth an effort.

Most professors are VERY willing to help, but when a teacher is unwilling they state it.

Bored out of my mind!!!

if teachers cant [sic] or dont [sic] have time to grade the work they assign as mandatory [underscore], then they shouldn't assign it

Great instructors and good work load enough to learn but not enough to become ridiculous [sic]

Some classes need to emphasise [sic] on the textbook more...not online notes example econ 201-01 [underscore]

with family almost impossible to maintain studys

who checks online instruction goals

online instruction should be standardized!

Instruction quality is generally good. A few instructors I feel are a little lax in their teaching duties.

more hours in some labs

Financial Aid waits to [sic] late to inform students of their benefits or suspension. Had a very bad experience for 2 semesters.

need longer and more lab hours

Computer labs do not all have same programs. Students use computer labs all day and there needs to be one that is open all day in every building.

Financial Aid here is a joke!!! I have been to SIU and their system is much easier, which is sad because JALC is a small college & should be able to handle that!

More free computers are needed during the 11-12 time period.

Not familiar with neutrals!

The VA office needs more staffing, trying to reach them by phone is very hard.

I'm in social work and there is no advisor for that major

Financial Aid department was very rude and unhelpful. Have never been treated so rudely and disrespected.

I went down E hall yesterday & 4 computer classes only had 5 or 6 students combine those small classes

A computer Lab is needed very badly in Dental, Cosmo [sic], Nursing Wing please

Need faster computers, or more computers in labs.

very friendly and understanding

overall these offices are normally very polite & professional (esp. in library). & I love the computer labs.

Librarians are awesome. They go beyond their duties. Love them.

There are no Intermural sports.

Admissions counselors need to get their heads out of their rears and start paying attention to people's majors and class coorelation [sic] !

I feel that communication is key. Please [underscore], the whole college staff needs to be more [underscore] forthcoming w/vital information instead of surprising students later. Plus, they need to do their jobs not act like robots. Be more personable.

I was told my 4th semester (beginning) that I had enough credits to graduate then I got my check back & it said I didn't -- need better advisement!

Financial Aid disorganized!!

computer labs are a little packed in.

I don't have financial aid

don't use library-

David England is by far the best teacher I have ever had.

Advising=Awesome! I've been able to take all the classes I've needed for my double majors easily so far. Library - could use some more fiction books (S/F!)

18 Comments

I don't play sports.

Need a Tennis team

I don't participate [sic] or attend events

Not involved in sports

don't care!

never attend or participate

not in sports

don't care

I am normally too busy & too far away to involve myself/or keep track of the sports here - but I think [sic] J.A. has a good program.

Not interested in the sports programs, sorry.

JALC sports....HA!!

Don't do anything involved in sports - sorry

don't do sports

? Need for them & \$ spent on them

lack of recreational sports

I have no clue; I hardly hear about them.

I'd like to see football added.

love the basketball

21 Comments

Construction Mgmt. club is the only one I've joined.

never attend or participate

don't have time

course work burden

JALC surprised me w/the amount of clubs they have here.

Many of those things aren't made known to students, especially clubs.

I would like to be given an option if I choose to have emails about activities. I miss out in interesting activities.

Clubs are for little kids and HIPPIES!!

wish there were more guilds and clubs

Don't know any

Not in them but hear there [sic] good.

don't do student activities

more St. Act. Would be nice Springfest was cool.

Arienne is awesome = P

I would like teachers that actually teach.

I don't know really because I'm never in there and haven't eaten there.

Linda Graves & Jason Tanner are the best business instructors I have had.

none

don't eat in the cafeteria [sic]

cafeteria seems to be closed more than open workers are not professional [sic] and often rude

I bring my own food.

I would like it if the food tasted better and the cost was better. Also they close so early, what are the people who get here late to do.

Never eaten at cafeteria

Prices was [sic] way too expensive for college students!!!

Prices too [double underscore] high, open a little longer, till about 2 instead of 1:30 pm

could stay open a little later

I think the prices are too high.

unable to comment I don't eat at the college I bring mine

na

need cafeteria on both sides of college

N/A

Never ate there

I don't use the cafeteria.

I never eat here

I never eat here.

cheaper prices

more veggies [sic] that are not drenched in fat more steamed veggies [sic] and lean meat that is not breaded wheat bread. Heart healthy [sic] foods!

pizza

soups & salads

-0-

I don't eat in the cafeteria.

Peanut Butter & Jelly Sand.

Lasagna

I have never eaten in the cafeteria.

pizza

More health conscious [sic] foods & cafeteria stay open pass [sic] 2 pm

kase, fliesch, fruchte sind sehr gut.

I don't really care. Not picky.

gyros.

None it's cost's [sic] me less to go to Subway and eat. Then [sic] to eat in the cafeteria

Lasagna, tacos, more carbohydrates, and breakfast.

Pizza, chicken, chicken strips, mozzarella [sic] sticks

A better salad bar!!

manicotti, steak

more fruits and vegetables

N/A

28 Comments

The ones I marked neutral are b/c they don't apply to me

good selection; competitive prices

more variety & cheaper prices

Please lower the price
extend lunch hrs. till 2:30 at least snacks
[underscore]!

Need more variety and better quality of foods.

more variety, for people trying to eat healthy

The food is not that great. Everything is always out. Salad bar looks like a mess.

I don't eat much in the cafeteria.

more healthy selections

Small portions for high prices.

never been to cafeteria

Worst food ever!

N/A

the café ladies are very nice :)

the cafeteria is wonderful & the employees are always [underscore] cheerful

don't know never eat in cafeteria

none, just a longer breakfast [underscore]

don't eat in cafeteria

I don't have a break to eat, but when I did, the previous would be my answers.

I think prices are too high.

the food in the cafeteria is to [sic] expensive for most students who are on financial aid & who pay for college themselves

I have a friend who is a vegetarian, she is always having difficulty with the selection.

29 Chartwells Comments

Healthier foods, more variety of meat

Tacos - chicken & Steak

more fruit choices

The food that is prepared is usually very good, but a larger selection of food would be nice. The prices are high and should come down a minimal amount. The [sic] sell the same water for \$1.39 that you can buy out of the machine for \$1.25

Foods that are grilled more than fried. Also, more fresh fruit.

Just more choices and with variety, feels more like a Grade School Cafeteria than a place to eat.

Healthy ones not just fried foods & carbs.

pizza, more options that aren't deep fried.

things you can grab & go

Never eat here, sorry.

100% Beef Burgers

Better Quality Hamburgers

Healthy meals, more desserts, fresh fruits.

more deli, low calorie "healthier" selections

Just food that hasn't been sitting out a long time.
Better salads

fruits, more vegetables & pasta

N/A

MORE VEGETARIAN FOOD

I don't know because I've only eaten there a few times.

Fine as is.

pizza, more salads.

gyros

bratwurst

cheaper salads! It costs almost the same as meat! Love the cheese fries

pizza

You would almost have to be a vegetarian because all you can afford is an apple at Chartwells.

Too much fried foods, more healthy ^ quality food.

If JALC charges steep prices the quality of food should reflect.

prices too high/food inedible

more fresh foods

The cafeteria food prices are through the roof, scares people away from eating here. The selection is bad too & the hours!

Most have onions in the food. I am allergic.

Don't eat at cafeteria.

don't go to cafeteria very often, prices too high - not enough food for price

The food is ok, but the prices got out of hand.

cafeteria hours should stay open an hour longer.

Their attitudes and courtesy are top of the line! Keep it up!

Not enough room to sit in cafeteria if everyone is on break.

Need more of a variety of sports teams even if it is just intermural [sic]

Student Activities is the BEST [underscore] office on campus.

Prices are high & the quality is not the best (last I ate there - 1 semester ago?)

Run out of condiments, cups, &tc [sic] is not justified @ all - your quality of food does not allow for your cafeteria to be run poorly

More steamed vegetables. Leave the butter & salt as an option [double underscore].

MCDONALD'S!!!! Or at least Subway

The food looks & tastes like crap & the prices are such a rip off! We're broke, how can we afford to eat that crap? Seriously!!

veggie (BOCA) burgers

cheeseburgers

sorry don't eat in the cafeteria

cheese cake

I don't eat in the cafeteria

Filet Mignon - Lamb chops - sushi

country fried steak

more mashed patatos [sic] - anything that doesn't taste like prison food.

More pasta, soup choices, turkey & chicken.

more fruit!

cheap.

don't eat in the cafeteria

The price food.

I am a vegaratian [sic]!

na

fresh!!

fresh veggies/fruit/boiled eggs/healthy alternatives/grilled chicken breast - romaine lettuce

28 Comments

cafeteria seems to be closed more than open

workers are not professional [sic] and rude

29 Chartwells Comments

pizza, cheeseburgers, chicken [sic] nuggets, tacos, gyros, cheese, grapes, salsa, chips.

cold gruel [sic]

It doesn't really matter to me. I've been here 5 semesters, & never once ate in the cafeteria.

selection is not very good & can tell when leftovers are combined for next day serving of something (do not NOT know what it is)

different cheese on the fries

more healthy

spicy chicken sandwiches

taco salad w/refried beans, not meat. Fritos on the side.

pizza

More fruits and more caffeinated [sic] drinks.

MORE PARKING!

I wish clubs [sic] meetings weren't so late.

some of the rooms the temperature is way cold feels like air is always on [sic]

Too cold or hot a lot of times in class.

Chairs in computer rooms very hard on your buttocks, room temperatures varies from freezing to ovens

The chairs in the rooms are VERY uncomfortable and hard on the back. Especially sitting in them for long periods of time. NEEDS WORK

The classrooms aren't always a comfortable temp.

on classroom comfort, ALL of my classes are freezing

Classrooms always to [sic] cold or to [sic] hot.

The temperture [sic] is so varying.

Again some don't apply to me

a "common" time is a great idea

sidewalk would be good for RUNNERS!

Finals week can be very stressful, staggered test would be great :)

Textbook prices are too high. Hard to afford sometimes.

Better parking arrangements [sic] would be great!

Put a subway in JALC so I don't have to walk

some chairs hard to move in.

recycle more plastics!

I would have love [sic] to have gone to one senate meeting, but I work all day on Tuesdays.

Cheaper [triple underscore] textbooks and better buy back prices. Only getting back \$25 for \$110 book is robbery [underscore] !!! Down with 7-1-0!!!

different colors for the different recycling bins (cans & bottles) (blue & green?)

more hallway furniture hate sitting on floor while waiting for class.

make a road from the work out facility straight towards the Hucks. Cancel all final exams.

To [sic] cold in many classes.

sidewalk is very important

Shawnee has big screens & couches with real fabric. John A. Logan needs a better place to relax.

A common time would be a nice time for clubs to meet & to get ahold of instructors.

Lounge furniture is old & ugly!

Textbooks that are used are really poor

49 General Comments

I don't think that there should be paper towels [sic] because [sic] it's a waste. Just use the hand dryer or cloth!

Overall John A. is a very good school

Books prices are High

Need better parking

I wish E wing parking is the most used, but the smallest [double underscore] lot. [sic] Why is that?

We definitely need more parking and more benches in hallways would help get people out of the way because they are sitting on the floor with their legs stretched out.

I think there need to be smoking areas where you are protected from bad weather. I definitely don't believe there are enough parking places in most of the parking lots.

Definate need for more parking.

The thermostats are awful, it is always freezing or hot. It is ridiculous. Every class is different so you can't prepare. (5) Very Important
microwave on E-WING

Please put a microwave and maybe a few tables in E wing for lunch time.

Need more parking.

classroom is often too cold.

Need more parking!!

Parking is huge. We need more lots more [sic].

Students are smoking too close to the entrance and on the sidewalks in front of the parking los. [sic] I have to walk there to!

There is a great need for more parking. I have to drived [sic] around several times waiting on a space to open up.

I can't believe there isn't a discount already!

JALC clothes need to be less expensive!

Parking lot (especially E wing) is always full during day classes. Please leave the poor smoker's [sic] alone!! Textbook rentals would be very nice and save students alot of money if the program is run correctly! I would also like to add that the security staff is nice.

The smoking areas are ridiculous. People need to stop bitching. I don't even smoke and I feel this way.

Student discounts would be awesome for the gym. We need photo ID for the school.

Keep 20 oz. sodas @ \$1, it's more convinent [sic] for the student.

Textbook rental is a great [triple underscore] idea. It would be great to pay \$20 at start of semester and use book. I have all these books I never use again. \$264.00 for 3 books is too high a price when you work for min. wage. This is very important to a student.

49 General Comments

Books are very expensive

The book store is very expensive

Parking is a problem

We need more parking.

more parking

more parking!!!

more parking would be fabulous. When that fair came around there were hardly any spots open. I was late to class [underscore].

more parking needs to be added.

Textbooks should be cheaper

N/A

This is a capitalist nation, not a communist [underscore] one. (Written by a non-smoker.)

More parking!

The textbook rental idea is great, and should really be taken into consideration!!! And, more parking is desperately needed, especially at the Health Complex & in the E-wing's lot.

I agree w/almost all of these

RE: Student discount for using CHEC...

THAT WOULD BE GREAT!!

RE: vending machines. Where I work at the place [sic] bought their own machines. The items a nice selection from Sam's & more affordable than a vendor. The money was used to help support indigent people. Mainly if they had to see a specialist & could not afford

Community Health Education Complex should be free for students like any other college workout facility.

Top Key Issues: [underscored]

-- parking

-- sale/resale of books

-- instructor preparedness and organization

-- ventilation in school

-- cleanliness of school

STOP HAVING EVENTS IN PARKING LOTS WHILE WE STILL HAVE CLASSES! TO HELL WITH THE OUTDOORSMEN! THEY CAN GO TO WALMART!!!

The bookstore - another ripoff! Students are broke but we have to buy a used paperback book for over \$100? Crazy! Book fees & then return are such a crock! Not to mention the owner's attitude. He must be mad @ the world. And parking is ridiculous [sic]

it would be helpful to have student ID's to get discounts [underscore] at stores, movies, restaurants, bowling... & for the learning center, library & more. P.S. the guy in the bookstore is a jerk [underscore]!

49 General Comments

none

No complaints, really.

You need to increase smoking enforcement. I smoke cigarettes where I'm not allowed and no one cares. I'm a f***ing monster who is too inhuman to be allowed to smoke amongst unconcerned students and faculty. At night I weep thinking about those I tortured.

Students who want to use the CHEC but do not want to receive credit should be charged the same as the seniors [sic]. This is our college after all. We spend more money here than they do. We deserve fair treatment & this includes fair prices on facility usage.

Vending price too high

We're in college, we're poor.

some of these questions are so not important.

The sport complex should be open to all students. Since we pay tuition.

benches outside for the smokers

C parking lot

Definitely need more parking in parking lot "C".

Need more parking please

Need more parking!

I hate walking threw [sic] the smokers - smoke. They always stand in walkway. I don't smoke & hate walking threw [sic] the smoke to enter the building

Need alot more parking in ____ [?] to accomadate [sic] all the students!!

The student gear needs to be at Walmart prices. Very few people have the money to pay for Dillard style prices for JAL gear!

Need to enforce students to clean up cafeteria once they have eaten. Trash on tables is unnerving.

A better internet connection would be great. Even if it cost more for a better that students would have the option of paying for to gain access to. [sic]

motorcycle parking

Go back to just a dollar on the soda machine.

We need healthier food in the vending machines and also healthier drinks. For example, juice and granola bars?

All building [underscore] need for currency changer in H building

Student Senate ROCKS!!

LifeGuards deserve a pay raise! Why? Because they have extra training & certification which costs [double underscore] They have longer hours and are required to be @ JALC @ 6:00 AM - 8:30 pm. More responsibility. Leagally [sic] liable for swimmers safty [sic].

49 General Comments

St. Discount - Yes! Students are the [underscore] reason for John A.

St. photo Ids - may help at St. discounts. Bring more "prestige" to John A.?

Benches, Yes! Help to get st. off the floor!

Future surveys: have a don't know #/section.

Why should smokers be put out in the walking areas. Put us in the inner courtyard by E wing.

Spring semester finals don't line up with Siu's finals and I have had to miss classes because of a final exam