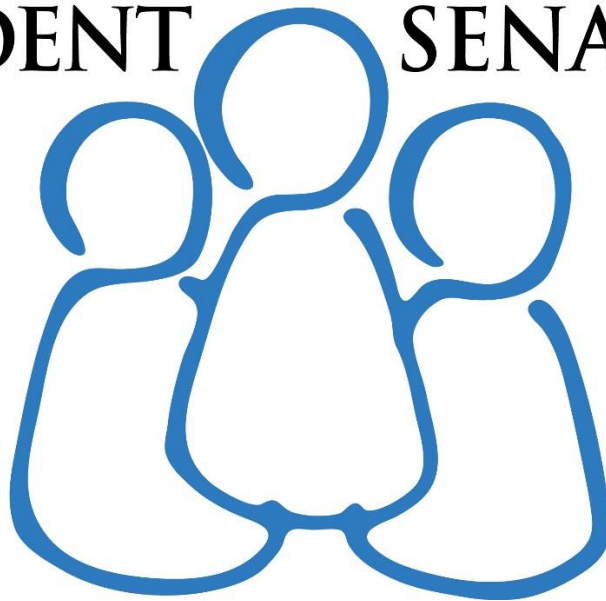


# JOHN A. LOGAN COLLEGE

*1st Annual*

*Student Voice Survey Results*

JOHN A. LOGAN COLLEGE  
STUDENT SENATE



Spring 2007

*Office of Institutional Research*

**JOHN A. LOGAN COLLEGE**  
**STUDENT SENATE SURVEY - Results**  
Spring 2007

**n=379**  
nr=no response

**General Issues**

1=very dissatisfied 2=dissatisfied 3=neutral 4=satisfied 5=very satisfied

	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>NR</b>
Course offerings	4	9	58	205	101	2
Instruction quality	2	12	71	173	121	0
Coursework burden	3	29	112	173	61	1
Grading fairness and consistency	4	16	73	172	111	3
Comments: <i>please see attached</i>						
<b>Comments</b>						
Admissions	6	19	70	180	104	0
Advising	8	29	89	158	95	0
Business Office	5	10	143	136	83	2
Financial Aid	27	36	138	99	71	8
Information Desk	5	10	116	146	98	4
Library	3	12	82	140	142	0
Computer Labs	9	13	82	142	131	2
Staff professionalism and courtesy	3	13	59	156	148	0
Comments: <i>please see attached</i>						
<b>Comments 2</b>						
Variety of sports programs	8	18	199	71	76	7
Quality of sports programs	5	12	201	73	80	8
Comments: <i>please see attached</i>						
<b>Comments 3</b>						
Variety of student activities	6	26	184	100	58	5
Quality of student activities	5	26	180	102	59	7
Funding of student activities/trips	10	31	206	75	47	10
Comments: <i>please see attached</i>						
<b>Comments 4</b>						

**Special Concerns**

1=don't care 2=mild interest 3=moderate interest 4=important 5=very important

	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>NR</b>
Stagger tests/reduce crunch time?	39	38	104	124	74	0
Create weekly classless period for student activities	97	41	132	80	28	1
Textbook standardization-same book for all sections/course	39	27	110	100	102	1
Computer lab C242C too hot?	128	43	103	52	49	4
Bus hours	191	29	83	35	33	8
Comments: <i>please see attached</i>						

Comments 5

JOHN A. LOGAN COLLEGE  
STUDENT SENATE SURVEY - Results  
Spring 2007

n=379  
nr=no response

Suggestions from Student Senate Suggestion Box

1=don't care 2=mild interest 3=moderate interest 4=important 5=very important

	1	2	3	4	5	NR
Need for bus shelters	174	49	72	43	37	4
Need for currency changer in H bldg	161	37	91	48	36	6
Central class cancellation notices	33	32	78	114	119	3
Email list for class cancellations	24	25	65	105	153	7
Enforcement of smoking areas	118	36	68	55	98	4
Put paper towels in all restrooms	53	24	61	98	139	4
Photo student IDs	87	35	80	71	102	4
Book rental/book swap program	42	27	83	79	145	3
Central posting of scholarship opportunities	35	26	73	86	155	4
More bike racks	204	45	72	31	22	5
Germicidal cans & holders in all bathrooms	92	37	84	58	102	6

Comments: *please see attached*

Comments 6

Cafeteria:

1=don't care 2=mild interest 3=moderate interest 4=important 5=very important

	1	2	3	4	5	NR
Selection	95	30	91	76	73	14
Vegetarian selection	171	34	79	41	43	11
Prices	96	30	76	71	95	11
Food quality	90	21	68	82	107	11
Hours	96	30	84	68	90	11
Vending Machines	72	19	93	90	97	8

Comments: *please see attached*

Comments 7

GENERAL COMMENTS:

*please see attached*

General Comments

Office of Institutional Research

JOHN A. LOGAN COLLEGE  
STUDENT SENATE SURVEY - Results  
Spring 2007

n=379

nr=no response

General Issues

1=very dissatisfied 2=dissatisfied 3=neutral 4=satisfied 5=very satisfied

	1	2	3	4	5	NR
Course offerings	1.1%	2.4%	15.3%	54.1%	26.7%	0.5%
Instruction quality	0.5%	3.2%	18.7%	45.7%	31.9%	0.0%
Coursework burden	0.8%	7.7%	29.6%	45.7%	16.1%	0.3%
Grading fairness and consistency	1.1%	4.2%	19.3%	45.4%	29.3%	0.8%
Comments: <i>please see attached</i>						
<b>Comments</b>						
Admissions	1.6%	5.0%	18.5%	47.5%	27.4%	0.0%
Advising	2.1%	7.7%	23.5%	41.7%	25.1%	0.0%
Business Office	1.3%	2.6%	37.7%	35.9%	21.9%	0.5%
Financial Aid	7.1%	9.5%	36.4%	26.1%	18.7%	2.1%
Information Desk	1.3%	2.6%	30.6%	38.5%	25.9%	1.1%
Library	0.8%	3.2%	21.6%	36.9%	37.5%	0.0%
Computer Labs	2.4%	3.4%	21.6%	37.5%	34.6%	0.5%
Staff professionalism and courtesy	0.8%	3.4%	15.6%	41.2%	39.1%	0.0%
Comments: <i>please see attached</i>						
<b>Comments 2</b>						
Variety of sports programs	2.1%	4.8%	52.5%	18.7%	20.1%	1.9%
Quality of sports programs	1.3%	3.2%	53.0%	19.3%	21.1%	2.1%
Comments: <i>please see attached</i>						
<b>Comments 3</b>						
Variety of student activities	1.6%	6.9%	48.6%	26.4%	15.3%	1.3%
Quality of student activities	1.3%	6.9%	47.5%	26.9%	15.6%	1.9%
Funding of student activities/trips	2.6%	8.2%	54.4%	19.8%	12.4%	2.6%
Comments: <i>please see attached</i>						
<b>Comments 4</b>						

Special Concerns

1=don't care 2=mild interest 3=moderate interest 4=important 5=very important

	1	2	3	4	5	NR
Stagger tests/reduce crunch time?	10.3%	10.0%	27.4%	32.7%	19.5%	0.0%
Create weekly classless period for student activities	25.6%	10.8%	34.8%	21.1%	7.4%	0.3%
Textbook standardization-same book for all sections/course	10.3%	7.1%	29.0%	26.4%	26.9%	0.3%
Computer lab C242C too hot?	33.8%	11.4%	27.2%	13.7%	12.9%	1.1%

Bus hours 50.4% 7.7% 21.9% 9.2% 8.7% 2.1%  
 Comments: *please see attached*  
**Comments 5**

**JOHN A. LOGAN COLLEGE**  
**STUDENT SENATE SURVEY - Results**  
 Spring 2007

**n=379**  
 nr=no response

**Suggestions from Student Senate Suggestion Box**

1=don't care 2=mild interest 3=moderate interest 4=important 5=very important

	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>NR</b>
Need for bus shelters	45.9%	12.9%	19.0%	11.4%	9.8%	1.1%
Need for currency changer in H bldg	42.5%	9.8%	24.0%	12.7%	9.5%	1.6%
Central class cancellation notices	8.7%	8.4%	20.6%	30.1%	31.4%	0.8%
Email list for class cancellations	6.3%	6.6%	17.2%	27.7%	40.4%	1.9%
Enforcement of smoking areas	31.1%	9.5%	17.9%	14.5%	25.9%	1.1%
Put paper towels in all restrooms	14.0%	6.3%	16.1%	25.9%	36.7%	1.1%
Photo student IDs	23.0%	9.2%	21.1%	18.7%	26.9%	1.1%
Book rental/book swap program	11.1%	7.1%	21.9%	20.8%	38.3%	0.8%
Central posting of scholarship opportunities	9.2%	6.9%	19.3%	22.7%	40.9%	1.1%
More bike racks	53.8%	11.9%	19.0%	8.2%	5.8%	1.3%
Germicidal cans & holders in all bathrooms	24.3%	9.8%	22.2%	15.3%	26.9%	1.6%
Comments: <i>please see attached</i> <b>Comments 6</b>						

**Cafeteria:**

1=don't care 2=mild interest 3=moderate interest 4=important 5=very important

	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>NR</b>
Selection	25.1%	7.9%	24.0%	20.1%	19.3%	3.7%
Vegetarian selection	45.1%	9.0%	20.8%	10.8%	11.4%	2.9%
Prices	25.3%	7.9%	20.1%	18.7%	25.1%	2.9%
Food quality	23.8%	5.5%	17.9%	21.6%	28.2%	2.9%
Hours	25.3%	7.9%	22.2%	17.9%	23.8%	2.9%
Vending Machines	19.0%	5.0%	24.5%	23.8%	25.6%	2.1%
Comments: <i>please see attached</i> <b>Comments 7</b>						

**GENERAL COMMENTS:**

*please see attached*  
**General Comments**

**Office of Institutional Research**

---

---

**comments**

---

---

The faculty is very unprofessional at times. Please note, however, that this is not the faculty as a whole but a few individuals. [sic]

I have been very satisfied with all of my instructors at John A. Logan.

I have had a few instructors that were not good at all as far as teaching. I also had one teacher whose grading was very unfair.

Hard

Very good instructors!!!

So instructors are amazing, others are awful. Not alot in the middle. [sic]

Very satisfied with my coursework

some teachers are very inconsistant & sometimes you don't even see what you make on assignments or tests/quizzes

some instructors better than others

I am very pleased with the content of the classroom time.

Coursework burden. Cons. here, please.

Grading can be too lenient; while attendance policies are a bit strict for a "college." If a student can comprehend material & pass exams why should he be penalized for absences

If there is a way around home work, that would be great.

Please hire more instructors for CSN. The quality of instruction was worse due to over worked instructors. And some instructors refused to prepare for class and do their jobs.

everything is pretty consistent

great instructors! Very pleased with my JALC experience

Larger variety of courses should be offered

some instructors expect you to know what they know.

I really enjoyed Linda Graves. I think she's a fantastic teacher.

It's hard to put a schedule together when a lot of the classes you need are only offered at one time, & the times conflict with each other.

---

---

**comments 2**

---

---

Financial Aid could be TONS (underscored) better & easier to get!

more computer would be nice [sic]

Some classes I have not had any work returned!!!

I think financial aid needs to be offered to more people or if you don't recieve it at least get work study [sic]

I have never used the information desk. . .

no exp. with [unmarked]

2 = only Admissions (underscore) Advisement

Need more labs. I can rarely get a computer to do work on. I don't have a computer.

Financial Aid = DONT KNOW

some staff better than others

The admissions, business, information desk, ext. [sic] have all been very helpful and I am very impressed with the knowledge and professionalism of the staff.

students on personal profile sites prevent some students from using computers for course work

Business Office sometimes rude.

when enrollment time comes, there are only 1-2 clerks waiting on huge line of people

I can think of one staff member that has demonstrated lack of professionalism - but overall, all staff are very courteous. Computer Labs: Extended hours?

sick of getting the run around about (double underscore) my advisor (attempting to switch them)

It is hard to make an appointment with my advisor. It is like trying to schedule an STD test. I don't know why you need to tell a "reason" or why "personal advisement" is not a good enough reason.

As a student I've noticed Admission & Advising are very rude & inconsiderate.

I don't know anything about Financial Aid. Sometimes when I need to use the computer lab because there might be a class or its full. Also I don't like seeing kids playing games when I need to use a computer.

computer labs should be available to working students even if someone else is busy watching videos or on myspace.

again, very pleased. everyone is extremely friendly and helpful

Computer labs on main campus are O.K. (underscore), but having very (double underscore) limited (underscore) access on computers in the construction lab inconvenient.



fin. Aid doesn't conduct business in timely manner. Very rude to students, expect you to know things that were changed.

---

---

comments 3

---

---

I'm not involved in any sports.

need football team

girls tennis!

I don't play college sports or pay attention. But I might if I new when the games played. [sic]

a cross country team would be nice!

computer labs also should have programs for CPS courses

They NEED (underscored) intramural sports; volleyball, soccer, pick-up basketball, frisbee - anything!

not in sports

I haven't had a lot of time to see or join in on any of the sports programs, but from what I've heard their [sic] excellent.

I am not into sports. Sorry.

I do enjoy the workout complex

volleyball needs improvement badly

I'm not involved in any sports.

---

---

comments 4

---

---

The student activities director is da bomb!

John A. Logan College has made me a better student.

is there a central place to post these activities?

Little experience with students activities; no opinion

more sport choices would be better

not involved

I helped out with the Biology Club this year and we won first place for our winter food drive box!

get rid of dead beat instructors.

What (underscore) student activities? Does JALC have any?

Once again I haven't had time to take advantage of any of these yet. But I am very impressed with their variety and availability.

I really like the library. I wish you could check out the videos, but their need for classes and they have inter-library loans. [sic]

Don't know much about. Sorry.

This hasn't really affected me

I don't do any activities

It is my hope that the quality education I am receiving will help with my goals in life!

It is my understanding that the construction mgt. program is the largest in the school, however, we receive no funding other than what we make ourselves. Very (double underscore) dissatisfied with this!

some groups need more funding for cost of materials for the classes and projects

not enough african american activities, or the organization that's already here, not enough information about it.

I'm not active in student activities.

We have a growing music program. Why not make an auditorium/stage to host it's size & success.

I don't know about the funding

---

comments 5

---

Very Nice facility. (underscored)

same book for all sections would make it harder to get them.

Never used bus or computer lab

Maybe we could have an on campus shuttle bus.

I love John A. Logan College There are many cute girls and I will miss the college very much when I move back to Chicago. The bars are great and I had some of the best times on my life down here. [sic]

The labs are hot from the computers. To change that you'd have to create special cooling or cool the whole building more. Not much can be done.

I think transportation to and from JALC is very important because alot of students don't have a vehicle. [sic]

? = bus hours

There should be more than one bus, instead of one hourly bus.

Do NOT KNOW  
DONT KNOW

I think they should boost up the AC in C242c BUSS hours [sic]

Take myspace and facebook not acessable by btunnel.com people need to use the computers to student & not just social reasons!!!!!!!!!!!! [sic]

Crunch time usually results in better grades as long as it is not used as an excuse. I don't take the bus, but that seems like the most important of the special concerns

Computer labs close at 5:30 and classes run until 9:30 the hours are very important for students without computers

Don't need a new edition text every semester!

need a bus for Herrin

I love the classes, but I am very dissatisfied with about half of my teachers. Two of my courses are very interesting, but the teachers make the class confusing and boring. One of my teachers has never even used the book that was \$74. I feel that she does not care to teach the material.

I don't pay tuition but I do pay for books and sometimes that to high especially if I have a lot of classes [sic]

Book Rental!

So far in my experiences my concerns for this section are of moderate interest

I think there should be intramurals - if there are no one knows about it. The sports can only be played w/a scholarship.

---

comments 6

---

I believe when classes are cancelled you should get an E-mailed [sic]

Prices for text books are ridiculous. Can find same books online for half the price.

Book rentals would be awesome! Extremely important! Posting scholarship opportunities extremely important!

Book are to expensive - return refunds to small! [sic]

I drive from Harrisburg 4 x a week. At SIC, they have a hotline you can call for cancelled classes. I think this would be extremely helpful

Have class cancellations or the SwitchhBoard like Southeastern Illinois College (SIC) This is a great feature & it's quick & easy!

Don't use bike racks so I don't know if they need more.

paper towels in every bathroom would be nice - not everyone washes their hands. .

Either paper towels or electric eye blowdryers

I dont want Photo student IDs [ssic]

Cleanliness in bathrooms is a MUST. Even if the smell won't go away, I believe that if the bathroom is clean it will cancel out the smell.

Currency changer also in G building, or next to any vending machines. Something needs (underscore) to be done about smokers at entrances to the building!!!

It would be nice to have bus shelters, photo ID's, and more bike racks.

Yes need shelters can't stand running for the buss [sic]

Paper towels: Wait 2-3 minute B-late

Book rental programs tend to raise the cost of tuition and cost the students more in the end.

Photo student IDs - Why bother?

Book rental/book swap program - Great idea.

there are doors you have to pull open on way out of bathrooms (sometimes 2) - if someone didn't wash, you've got their germs! [sic]

The paper towels smell or at least make the bathrooms smell. Do away w/them. Photo IDs: absolutely NOT. Book rental: will never happen though very important. Antibacterial soaps would be nice, but not really needed

I think the designated smoking areas need to be moved away from the doors! I don't care to smell the secondhand smoke everytime I walk into school or down in the basement of the D wing by the hygiene clinic.

schools should be Smoke FREE

Need ATM (double underscore)

books are to expensive I hate coming all the way to school just for it to be cancelled. 25 miles one way [sic]

I hate hand dryers. I know its environ-friendly but i go where I know the ppr towels are [sic]

Book Rental! Photo IDs!

Photo Id's are needed (underscore)

ATM (underscore)

---

comments 7

---

Prices to high [sic]

I feel that the cafeteria has high priced food at a low quality.

I Don't use the caffeteria [sic]

Very Nice cafeteria personell. [sic]

I don't eat here at all

vending machine food as of now sucks (underscored)

would like to see juice machines in E wing & healthier foods!

none

prices = too much!!!

more fruits & veggies!!! Very high prices!!!

Never eaten in there.

Don't purchase food here

Generally do not go to cafeteria

I don't eat at the cafeteria. If they had \$1.00 food like McDonald's or Taco Bell does. I might. I use the food vending machines. It'd be nice to have juice vending machines.

Please For The Love OF God Lower Prices Chartwells man why does a salad cost 3.56 are you all sick in the head [sic]

not enough to select from

The food here is very good. But it is a bit expensive for a college student who is broke. If you lowered the prices maybe more people could afford to eat.

don't go

Have not uses the Cafeteria. [sic]

Cafeteria prices are too high.

Prices - too high!

Prices are awful compared to taste [sic]

I bring my lunch. Vending machines: they are good

Vending machines are much much better than cafeteria. The cafeteria sucks

don't use cafeteria

I do not eat in the cafeteria

selection good taste bad

I think cafeteria needs to be open longer.

don't use it

Why do I have to drink Crisp & Clear H2O? I'd like choices other than Marion H2O

Food prices could be cheaper

cafeteria TOO expensive

never really ate there

Cafeteria: Food needs to be cheaper. They will make a lot more money if food was cheaper.

I've never eaten in JALC cafeteria so I decline to judge

Very high prices, however food quality and selection is good.

vending machines are okay how they are

I don't eat here.

Poorly made pb&j sandwiches for \$1.09 . . . Outrageous. Half the time they're all gone by the time I get there. I don't eat meat, so give me SOMETHING!!! Please. [sic]

I think the kitchen should be open until 3.

vending machines need to have healthier selections in E wing & would like to see more juice (triple underscore)

---

---

general comments

---

---

I think that John A Logan College is a good college. I think they need to get more bike racks.

I love John A Logan College, over all I am very pleased w/the variety of John A. [sic]

Nice place to earn degrees, clean cool & comfortable.

Cafeteria too expensive  
Photo student ids - yes!  
Book Rental - Yes!

Awsome survey [sic]

I don't use many facilities & I don't know about many of the extra activities

Need for centralized & protected motorcycle parking area in lot A & C - my cycle is very important to me & I see no area safe for parking and safety. (East) lot WHERE-> one small space at rear of lot - no way - need larger area near building so cycles can

Don't use the cafeteria  
How nice would it be to be able to look at an instructors course syllabus online? [sic]

! Intramurals ! (double underscore)

I will miss John A very much. I will never forget

none n/a

Too Hot in G-Wing!

more parking spaces would be better during special events. Maybe a standardized way of grading tests per subject.

Most of these issues can't be fixed easily. You may be over shooting your efforts.

I am a non-traditional student who is glad to come here.

would like to see motorcycle parking

\*Not only is there only one (underscore) vending machine in the cafeteria that dispenses cans, but it doesn't offer Sprite or 7Up. I'm trying hard to avoid caffiene, but the unavailability of my preferred drinks makes it harder.

Lying down in the halls is a BIG (underscore) frustration for these small hallways!

Don't allow students to lay in hallways, stretched out across hallways.

More parking is needed! The parking lot is OVER CAPACITY at peak hours.

I think some teachers should be more professional in the way they teach class. Also, if a student has a note saying they were in the hospital due to illness they should be (underscore) allowed (underscore) to make up all assignments and get credit for certain points!!!

Move special events tents away from parking spaces before Hunting & Fishing Days...circled

overall I am very impressed and happy with John A and am happy to be attending

Repainting . . . Crossed out.  
Putting a pen. . . It's a school people should have.  
"Rolly" . . . Stupid.  
Move special events. . .stupid.

The cafeteria food sucks. They need to get a salad bar.

John A. Logan is a great school and I have always been satisfied.

more parking in Wing E (double underscore)! It may seem a little un-orthodox, but I'd rather park 3 miles from the door that my classes are located, then 3 miles across campus at another wing.

Book rental/exchange is fabulous. Surely people have noted the ridiculous prices, and it's hard to limp through a course without the book for those too poor/without financial aid to buy them.

Overall Logan is a very good school. I came here from SIU and I am very pleased with the teaching and admissions here at logan. Logan also offers many classes and the availability of classes are very good. Keep up the good work Logan!!! [sic]

There needs to be a friendlier admissions staff with more advisers that are better informed.

Repainting of reserved faculty parking spaces = \*



We need lots (underscored) more parking near E entrance! Increase has put strain on parking!! (in enrollment)

Go salukis

I'm mad because I am sick of getting the run around by the admission people about me trying to switch my advisor. Might as well piss my whole semester away because the time I get all this settled my class's will be full. [sic]

Advisors prey on freshman that don't know any better. I want my first semester back!

Interesting survey. Where is my free prize for completion?

N/A

We are paying our hard earn money to this college. By being Rude & inconsiderate is not the way to run this college. Advising needs more help, people have lead me into wrong classes instead of right ones. [sic]

Rolly book bags: annoying but health risks for some.

more parking in back lot

this school is a great school!

The shelters in varous smoking sections are in hazardous conditions. They need imidiata attention! [sic]

John A. is the SHIT!

I've really enjoyed my 2 years at JALC. It's been a great experience! I'm very proud to say I attend this college.

Please no more survays they dontt do anything [sic]

They need to build a Hooters around here

NEED more parking @ E building & less parking tickets or tardiness w/in reason should not affect the grade of the students.

Need better/more parking for E wing.

The parking lot is to small!!! [sic]

I have to give an arm & a leg for crap food. If there were an ATM I could use the vending machines. I don't carry cash.

school cafeteria needs to have a better selection in various drinks.

We need to improve our music opportunities.