



JOHN A. LOGAN COLLEGE
Financial Aid Office
700 Logan College Road
Carterville, Illinois 62918

Victim of Identity Theft?

Victims of identity theft are unable to use the IRS Data Retrieval Tool or to request a Tax Return Transcript until the issue has been resolved. Resolving the issue can take months.

For the financial aid verification process, instead of an IRS Tax Return Transcript, you must complete the following:

- Call the IRS's Identity Protection Specialized Unit (IPSU) toll-free number at 800-908-4490.
- Ask IPSU to mail **to you** an "alternate paper tax return transcript" also known as TVDBV (Transcript DataBase View).
- Make a copy of the "alternative paper tax return transcript," write the name of the student and the John A. Logan College Student ID number at the top of the first page.
- The tax filer who is the victim is to write, sign, and date a statement indicating that he or she was a victim of IRS tax-related identify theft and that the IRS has been made aware of the tax-related identify theft. Make certain that the student's name and ID are on the statement and that the tax filer's signature is a handwritten signature.
- Once you have all of the above needed things, please bring them into the JALC Financial Aid Office so that they can be processed.

DIRECT EXTENSION ACCESS: (618) 985-2828 or 457-7676
OPERATOR: (618) 985-3741, 549-8612, 937-3438, TTY 985-2752
WEB SITE: <http://www.jalc.edu>

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